Nottingham and Nottinghamshire Integrated Care Board

10/07/2026

NN-ICB/26-1661

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 16 June 2026, regarding insourcing and outsourcing. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we do not hold the information requested.

Details of your request:

Insourcing

**What is insourcing? [NHS England SBS definition]*

Insourcing is defined as the employment of a third-party organisation to perform medical services/procedures on trust premises. It differs to locum and agency staffing supply with the full end to end service being provided, not just staff.

The supplier uses the NHS organisation's premises and equipment to deliver these services. Insourcing is largely focused on secondary care and the services are generally used out of hours when the premises/equipment is not being used by the NHS, thus making efficient use of the services.

Insourcing is designed to be results driven by utilising additional capacity provided by a supplier. This could be, for example, but not limited to, reducing patient waiting lists by a certain number over a given period or to triage a certain number of patients within a given period. Virtual patient appointments may also be undertaken by the insourced provider.

1. Do you use insourcing providers?
   ** Note: Insourcing definition as per NHS SBS.*
2. If yes to the previous question what is the total value of spend, listed by specialty and insourcing provider, used for April 2024 to March 2025 and April 2025 to March 2026?
   Note: if an insourcing provider covers multiple specialties, please list that provider multiple times (one row for each specialty).
3. Please list below contracts with insourcing providers in the current financial year April 2026 to March 2027?

Outsourcing

4. Do you use outsourcing providers?

5. If yes to the previous question what is the total value of spend, listed by specialty and outsourcing provider, used for April 2024 to March 2025 and April 2025 to March 2026?
   Note: if an outsourcing provider covers multiple specialties, please list that provider multiple times (one row for each specialty).
6. Please list below contracts with outsourcing providers in the current financial year April 2026 to March 2027?

Our response to your request:

We note the definition of insourcing provided in your request, which describes a delivery model involving the provision of clinical services on NHS premises by a third-party organisation. This description is primarily reflective of operational service delivery arrangements within provider organisations.

NHS Nottingham and Nottinghamshire ICB is a commissioner of healthcare services and does not itself deliver clinical services or treat patients. While the ICB may commission activity that could fall within the scope of such delivery models, information held is recorded within commissioning, contracting, and financial systems and is not categorised or reportable under the specific label 'insourcing' as defined in your request.

The ICB does not, therefore, hold the information. Given this, you may wish to redirect your request to individual provider organisations who deliver these services and may hold more detailed operational information regarding service delivery models. Links to submit Freedom of Information requests are provided below:

- Nottingham University Hospitals NHS Trust - https://www.nuh.nhs.uk/freedom-of-information
- Sherwood Forest Hospitals NHS Foundation Trust - Freedom of Information | Sherwood Forest Hospitals
- Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust - https://www.dbth.nhs.uk/contact/freedom-of-information/
- Nottinghamshire Healthcare NHS Foundation Trust - https://www.nottinghamshirehealthcare.nhs.uk/c-freedom-of-information.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Governance and Assurance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: https://ico.org.uk/for-the-public/.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via https://ico.org.uk/concerns/.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board nnicb-nn.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the Open Government Licence (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.