

03/07/2026

NN-ICB/26-1655

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 11 June 2026, regarding CHC assessments carried out remotely via video conferencing. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we partially hold the information requested.

Please find below our response to your request:

1. Please provide the number of NHS CHC assessments carried out remotely via video conferencing by the ICB per year.

The ICB does not hold this information. The method by which an NHS Continuing Healthcare (CHC) assessment is undertaken (for example, remotely via video conferencing or in person) is not recorded within the information systems used by the ICB.

2. I would like this data alongside the overall total number of NHS CHC assessments carried out by the ICB (whether remotely or in person).

The ICB does not hold data for NHS CHC assessments carried out remotely, however, please see response to question 3, below.

3. I would like the data broken down for the most recent five years, with a year-end date of 5 April. If this cannot be provided, I would like the annual data for the last three years or, failing that, the most recent two years.

The ICB does not hold data for NHS CHC assessments carried out remotely, however, the number of CHC assessments completed is publicly available and can be accessed via this link: [Statistics » Continuing Healthcare and NHS-funded Nursing Care](#).

The information is broken down by each quarter of each financial year, and the number of CHC assessments is available on 'Tab 1.3' (entitled 'In Quarter Activity') within each quarterly link.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Governance and Assurance via lucy.branson@nhs.net or by writing to FOI

Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board nnicb-nn.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.