

12/06/2026

NN-ICB/26-1615

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 15 May 2026, regarding commissioning of Adult and Children's Continuing Healthcare (CHC) services. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we do hold the information requested.

Please find below our response to your request:

Please provide the following information relating to the most recently completed financial year (or latest 12-month period for which data is available):

1. Top Commissioned Continuing Healthcare Providers

Please provide the top 10 care providers commissioned by the ICB for Adult and Children's Continuing Healthcare services, ranked by total combined commissioned contract value/spend.

Please see Table below for data based on the ICB's budgeted spend for the financial year 2025/26:

Provider name	Total commissioned spend/value (£) for Adult CHC	Total commissioned spend/value (£) for Children's Continuing Care	Combined total annual spend/value (£)
Nurture Care	£878,530	£2,481,884	£3,360,414
Pathfinders Care	£3,354,113	£0	£3,354,113
AMG	£2,526,197	£47,454	£2,573,651
Nottingham Neuro Service (Hucknall)	£2,357,331	£0	£2,357,331
Church Farm at Rusticus	£2,198,494	£0	£2,198,494
Apollo Home Healthcare	£1,205,155	£944,246	£2,149,401
Solid Healthcare	£2,031,803	£0	£2,031,803
Greenline Staffing	£1,892,872	£0	£1,892,872
Yanah Care	£1,627,553	£0	£1,627,553
Clarke House Care	£1,552,600	£0	£1,552,600

2. Continuing Healthcare Leadership

Please confirm:

- The name and job title of the Director, Head, or Senior Responsible Officer with responsibility for Continuing Healthcare and/or Children's Continuing Care within the ICB.

Sally Jones, Assistant Director of Nursing and Quality.

- The relevant Continuing Healthcare operational lead(s), where applicable.

Not applicable.

3. Provider Commissioning Arrangements

Please confirm how Continuing Healthcare care packages are commissioned by the ICB, specifically:

- a) Whether the ICB operates an approved provider framework, dynamic purchasing system (DPS), preferred provider list, accredited provider list, or other formal route for care providers to be commissioned for Adult and/or Children's Continuing Healthcare packages.

The ICB is party to a contract managed by the Local Authority in Nottingham for CHC (adult) care home placements.

The ICB has a framework arrangement for adult's home care providers and for children's home care providers.

- b) Whether care packages are commissioned primarily on a spot purchase basis, mini-competition, direct award, or other commissioning mechanism.

Homecare: Requests are issued to all providers on the ICB's framework and placements are allocated on a first-come, first-served basis.

Care Homes: Patients select their preferred option from a list of approved providers.

- c) If frameworks or provider lists are in place, please provide:

- The name of the framework/provider list/DPS

Adult Homecare – CHC/FT.

- The route by which providers may apply to join

Please contact the Quality Team via email at: nnicb-nn.chhcqualityteam@nhs.net.

- Any relevant procurement portal, website, or tender platform used (e.g., Atamis, NHS SBS, Proactis, In-Tend, Delta eSourcing, etc.)

The ICB does not use any of these options.

- The anticipated review or reopening dates (if applicable)

The ICB has no current plans to reopen/review frameworks.

4. Provider Engagement Contact Details

Please provide the most appropriate contact details for organisations wishing to discuss or apply to provide Adult and/or Children's Continuing Healthcare services, including:

- Continuing Healthcare commissioning contact email(s)

- Brokerage or complex care placement team contact details (if applicable)
- Procurement and/or provider engagement contact details
- Any dedicated inbox for new provider enquiries

Please contact the Quality Team via email at: nnicb-nn.chhcqualityteam@nhs.net.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Governance and Assurance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board nnicb-nn.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.