

05/06/2026

NN-ICB/26-1610

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 8 May 2026, regarding children's continuing healthcare (CHC). We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we do hold the information requested.

Please find below our response to your request:

I am seeking data relating to children (under 18) who are in receipt of NHS Continuing Care (also referred to as Children's Continuing Care or NHS CHC for children) and whose care packages have undergone a transition from nurse-led delivery to health care assistant (HCA)-led delivery.

Specifically, I request the following information for the most recent full financial year available, and, where possible, the two preceding financial years:

1. The total number of children under Continuing Care whose packages were transitioned from nurse-led care to HCA-led care during each year.

The ICB does hold this information however as the number is very low (5 or less) the information cannot be disclosed as it could potentially identify the individuals involved, especially if combined with other data, and this would constitute a breach of the Data Protection Act 2018. Therefore, this information is exempt from disclosure under section 40(2) of the Freedom of Information Act 2000 on the grounds that it is personal information.

2. Of those, the number whose transition was subsequently reversed — i.e., care was returned to nurse-led delivery — and the stated reasons for each reversal, in anonymised form.

There were '0' cases where care was returned to nurse-led delivery, as all were recorded as 'not reversed'.

3. The number of children whose transition was associated with a recorded adverse outcome, including but not limited to:

- Unplanned hospitalisation
- Serious incident (as defined under NHS England's Serious Incident Framework or its successor)
- Death

No adverse outcomes recorded.

4. Whether any formal reviews, audits, or investigations were conducted in relation to such adverse outcomes, and if so, the number of such reviews and their general conclusions (in summary form where full disclosure is not possible).

Not applicable.

5. Whether your organisation holds a policy or guidance document governing the criteria by which a child's care package may be transitioned from nurse-led to HCA-led care, and if so, the title and date of the most recent version of that document.

Nottingham and Nottinghamshire ICB does not have a policy or guidance document regarding transitioning from nurse led care to HCA led care.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Governance and Assurance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board nnicb-nn.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.