

02/06/2026

NN-ICB/26-1601

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 5 May 2026, regarding Primary Care Quality Indicators Outside QOF. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we do hold the information requested.

Please find below our response to your request:

I would be grateful if you could provide information on any primary care quality indicators, or metrics, or local performance measures used by your ICB that are not part of the national Quality and Outcomes Framework (QOF). If possible answering the following questions specifically:

1. Does your ICB currently commission, monitor, or incentivise any primary care quality indicators, metrics, or local performance measures for adults that are not part of the current national Quality and Outcomes Framework (QOF) and are not specific to a single disease?

(Note: These may include indicators or metrics that are person-centred care, patient experience, patient safety, care coordination, or overall quality of care).

Yes.

If yes, please provide a list of these indicators and for each indicator, where available, please include:

- The name and brief description / definition:

Integrated Pro-active Care Programme Local Enhanced Service (LES) - supports practices in utilising the ICB predictive risk algorithm and in collaborating with the re-commissioned care navigation service to advance population health management and multi-professional working within Integrated Neighbourhood Teams (INTs). It will also promote efforts to reduce unwarranted variation in practice activity by supporting implementation of key ICS Clinical Transformation Recommendations on frailty aimed at improving population outcomes - such as the use of the Clinical Frailty Scale (CFS), provision of structured medication reviews, and development of personalised care plans.

- The target population or eligibility criteria:

Patients identified on the predictive risk algorithm.

- How are they measured (if applicable please provide numerator and denominator):
 - CFS Recording for all patients aged 65 and over with a long-term condition.
 - Interventions recorded following holistic review.
 - Percentage of patients identified via the predictive risk algorithm that have undergone review within the year the practice has signed up to deliver the Scheme as a proportion of the GP practice indicative cap.
 - Number of patients recorded on EPaCCS and number with RESPECT in place.
 - Percentage of recorded preferred place of death (increase to minimum of 70% for those reviewed).
 - Reduced hospital bed days following non-elective admissions in last year of life for those reviewed (measured against baseline).
- The frequency of reporting or review (e.g., monthly, quarterly, annually):
Quarterly.

3. For the indicators identified above, please describe how and what they are used for (tick any that apply)

☒ Commissioning

☐ Monitoring

☐ Quality improvement programmes

☐ Research

☐ Other purposes (please specify): _____

4. For the indicators identified above, how are data collected or reported ? (tick any the apply)

☐ Electronic health record extraction

☐ Manual audit

☒ Self-reporting by practices

☐ Verbal Surveys / Interviews

☐ Written / Online Surveys or forms

☐ Other methods (please specify)

5. Who is responsible for reviewing or monitoring these quality indicators (e.g., ICB Quality Committee, System Quality Group, primary care commissioning teams)?

Primary Care Transformation Team.

6. Has your ICB previously implemented any primary care quality indicators, metrics, or local performance measures for adults that were not part of QOF and not specific to a single-disease disease that are no longer in use?

No.

7. Is your ICB undertaking any current or future work to develop quality care indicators outside nationally mandated QOF?

No.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Governance and Assurance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board nnicb-nn.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.