

15/05/2026

NN-ICB/26-1588

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 24 April 2026, regarding dispensing doctors. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we do hold the information requested. However, please note that all of the information you requested has been withheld. Under the FOIA, certain exemptions may apply to protect sensitive information.

Details of your request:

I am writing to request access to a public email list of dispensing doctors within your Integrated Care Board area.

I need this information to support communication with dispensing practices in a professional and appropriate manner.

Please confirm whether this data is available and if there are any requirements or restrictions for accessing or using it.

Our response to your request:

The Integrated Care Board (ICB) holds contact email details for GP dispensing practices within the ICB area for operational NHS purposes. However, these details are not publicly available.

The requested email addresses constitute personal data, as they relate to identifiable individuals (for example, named practice staff or individuals associated with a specific GP practice). Disclosure of this information under the Freedom of Information Act 2000 would therefore contravene data protection legislation.

As a result, this information is exempt from disclosure under section 40(2) of the Freedom of Information Act 2000 (personal information). This exemption applies where disclosure would breach any of the data protection principles set out in the UK General Data Protection Regulation and the Data Protection Act 2018. A public interest test is not required for this exemption.

For clarity, the Data Protection Act 2018 defines personal data as “any information relating to an identified or identifiable living individual.”

An identifiable living individual is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, location data, or an online identifier.

The ICB is therefore unable to provide a list of email addresses for dispensing doctors or dispensing practices.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Governance and Assurance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board nnicb-nn.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.