

14/05/2026

NN-ICB/26-1574

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 15 April 2026, regarding data relating to MSK, Pain, Orthopaedic, Chronic Fatigue Syndrome and Rheumatology. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we partially hold the information requested.

Details of your request:

For the services below:

- MSK;
- Pain;
- Orthopaedic;
- Chronic Fatigue Syndrome; and
- Rheumatology;

please provide data for the last 3 years, by month, by area if possible for each strand of the service:

- Number of referrals per annum;
- 1st to follow up ratios;
- Number of Did Not Attends (DNAs);
- Average waiting times.

Our response to your request:

Please find attached data spreadsheet for Orthopaedics, Rheumatology and Pain Management specialties.

Chronic Fatigue Syndrome (CFS/ME) is a clinical condition rather than a discrete specialty. Activity data is recorded and reported on a specialty basis only. As referrals for CFS/ME may be managed through different specialties depending on local service configuration, it is not possible to separately identify or disaggregate CFS-specific activity.

Musculoskeletal (MSK) services are generally delivered as integrated pathways spanning multiple specialties, including Orthopaedics, Rheumatology, Pain and Physiotherapy, rather than as a standalone specialty. As a result, MSK activity is reported within the relevant underlying specialty datasets.

The datasets for Orthopaedics, Rheumatology and Pain therefore include both MSK and CFS-related activity, which cannot be separated or reported individually.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Governance and Assurance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board nnicb-nn.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.