

28/04/2026

NN-ICB/26-1557

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 30 March 2026, regarding wheelchair services. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we partially hold the information requested.

Please find below our response to your request:

Commissioning arrangements

1. Are your wheelchair services commissioned on an ICB-wide basis, or are they commissioned separately at a sub-ICB (place or locality) level? If the latter, please answer all subsequent questions separately for each individually commissioned area, identifying the geographic footprint in each case.

Nottingham and Nottinghamshire ICB Wheelchair services are commissioned at a sub-ICB level.

Current wheelchair services contract

2. Who is the current provider(s) of NHS wheelchair services commissioned by your ICB? Please provide the organisation name(s) and, where applicable, the sub-ICB area in which they are commissioned.

Nottingham University Hospitals NHS Trust - Nottingham City and South Nottinghamshire areas.

Sheffield Teaching Hospitals NHS Foundation Trust – Bassetlaw area.

Ross Care - Mid Nottinghamshire area.

3. What is the total annual contract value for wheelchair services?

The total annual contract value for 2025/26 is £4,227,946.

4. What are the contract start and expiry dates? If the contract is currently operating under an extension, please confirm the original expiry date and the current extended end date.

Provider	Contract start date	Contract end date
Nottingham University Hospitals NHS Trust	01.04.2025	31.03.2030
Sheffield Teaching Hospitals NHS Foundation Trust	01.04.2024	15.10.2026
Ross Care	01.04.2025	30.09.2026

Procurement history

5. When was the most recent competitive procurement exercise for wheelchair services conducted (i.e. when was the most recent contract award decision published)?

Nottingham and Nottinghamshire ICB is currently conducting a Provider Selection Regime (PSR) competitive process for provision of a North Nottinghamshire Specialist Wheelchair Service (service to cover Mid Nottinghamshire and Bassetlaw areas).

6. How many organisations submitted a compliant bid in that most recent exercise?

Not applicable. Procurement exercise is currently ongoing.

Future procurement

7. Does your ICB have plans to reprocur its wheelchair services contract? If yes, what is the anticipated start date of the procurement process and the anticipated contract commencement date?

Nottingham and Nottinghamshire ICB is currently conducting a Provider Selection Regime (PSR) competitive process for provision of a North Nottinghamshire Specialist Wheelchair Service (service to cover Mid Nottinghamshire and Bassetlaw areas).

Service activity and performance

8. How many referrals were received for wheelchair services commissioned by your ICB in the most recent complete financial year (please state the year)?

The table below gives data from the National Wheelchair Dataset that is received quarterly from providers. Quarter 4 data for 2025/26 is not yet available, hence 2024/25 data being provided.

Provider	2024/25 Referrals (includes new patients and re-referred patients)
Nottingham University Hospitals NHS Trust	2,405
Sheffield Teaching Hospitals NHS Foundation Trust	659
Ross Care	1,355

9. What is the current average waiting time (in weeks) from referral to first wheelchair provision for (a) standard/powered wheelchairs and (b) complex/specialist wheelchairs, where these are recorded separately?

This information is not held by the ICB.

10. Has your ICB issued any formal performance or improvement notice to the current wheelchair services provider in the last three years? If yes, please state the number of notices issued (no further detail is required).

No.

Contact

11. Who in your organisation is responsible for commissioning wheelchair services? Please provide their name, job title, and contact details where possible.

The ICB's Senior Commissioning and Transformation Manager can be contacted via the contact form on the ICB's website - [General Enquiries - NHS Nottingham and Nottinghamshire ICB](#).

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Governance and Assurance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board nnicb-nn.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.