

25/03/2026

NN-ICB/26-1527

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information received on 25 February 2026 regarding the contractual agreement between NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) and Macadamia Care Support Ltd. Your request has been processed in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities are required to respond within 20 working days. In response to your request, we can confirm that the ICB does not hold a standalone or directly executed contract with Macadamia Care Support Ltd. Care arrangements of this nature are established through alternative commissioning mechanisms, as set out in our response below.

Please find below our response to your questions.

1. Please provide written confirmation of the specific contractual agreement between the Nottingham/Nottinghamshire ICB and Macadamia Care Support Ltd.

The ICB does not hold a standalone contract with Macadamia Care Support Ltd. The care arrangement referenced has been established through an Individual Placement Agreement (IPA), issued at the point the package of care was agreed.

2. How does the arrangement align with the ICB's specific commissioning policies and adherence to the National Framework for NHS Continuing Healthcare (CHC)?

Funding for supported living placements is considered on an individual basis in line with the National Framework for NHS Continuing Healthcare. Where such placements are agreed, funding relates to meeting the assessed needs of the individual rather than being arranged through a framework contract with the provider.

The Individual Placement Agreement operates alongside the NHS Standard Contract, which sets out the overarching contractual and governance framework for NHS-funded services.

Further information on the NHS Standard Contract is available here: <https://www.england.nhs.uk/nhs-standard-contract/>

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Governance and Assurance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board nnicb-nn.foi@nhs.net

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