

19/03/2026

NN-ICB/26-1516

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 19 February 2026, regarding GP clinical system migrations. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we hold the information requested.

Please find below our response to your request:

Section A – Current System Landscape

1. The total number of GP practices within your ICB area, broken down by clinical system provider (e.g. EMIS Web, SystmOne, or other named system).

Number of GP Practices using SystmOne	Number of GP Practices using Emis	Total number of GP Practices
113	13	126

Section B – Migration Activity

2. The number of practices that have submitted a request to migrate to an alternative clinical system provider under the GP IT Futures / TIF framework.

No practices have submitted a formal request to migrate under the GP IT Futures / TIF framework.

3. The number that are in progress or have completed such a migration, including which provider they migrated from and to.

No migrations are currently in progress, nor have any been completed.

4. The number that had a migration request declined, deferred, or significantly delayed, and the reasons given.

Two practices have experienced delays to proposed migrations, which are now expected to take place in the 2026/27 financial year.

Section C – Early-Stage Enquiries (*only if such records are held*)

5. The number of practices that have made informal or preliminary enquiries to the ICB about the possibility of migrating to an alternative provider.

Four practices have made informal or preliminary enquiries regarding potential migration. These enquiries were made via informal routes and have not progressed to formal requests.

Section D – Policy and Financial Information

6. Any published policies, criteria, or guidance used by the ICB when assessing requests to change clinical system provider. A link or reference to existing documentation would suffice.

The ICB follows national guidance when assessing requests for clinical system migration. Further information is available here - [Introduction | GP Clinical System Migration Guide](#).

7. The approximate dates or financial years in which current GP clinical system contracts within your ICB area are due for renewal.

Scheduled for renewal in June 2026.

8. Whether the ICB has allocated specific budgets for GP clinical system migrations during this period, and if so, the total amount.

The ICB has not allocated a specific budget for GP clinical system migrations during this period.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Governance and Assurance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board nnicb-nn.foi@nhs.net

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