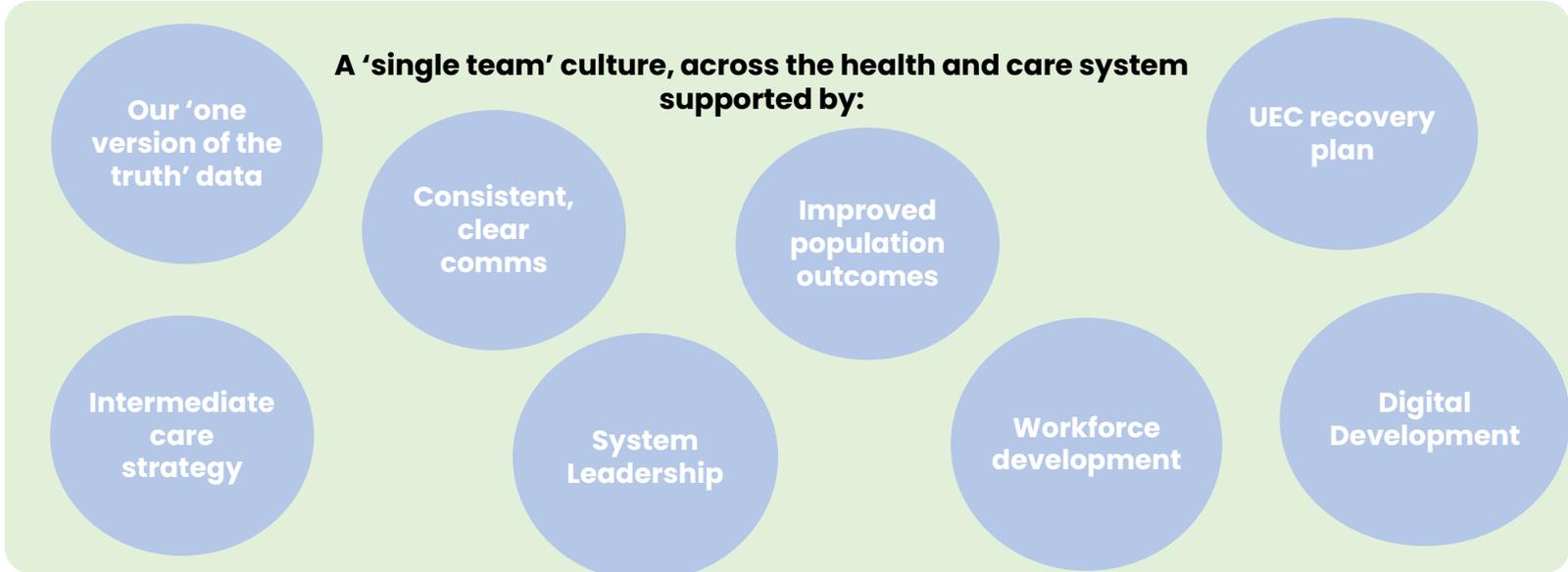


Nottingham & Nottinghamshire Urgent & Emergency Care strategy on a page



Measures

Principles

- Clinically-led; evidence based
- Quality and safety focussed
- Right care, right place, right time
- System-designed and owned
- Balance of risk across the UEC pathway
 - Whole system – all partners
 - Strength based conversations
 - Embedding personalised care

UEC Board

- SRO: Maria Principe
- Programme Director – Gemma Whysall
 - Clinical Lead – Ben Owens

We will co-design our quality measures alongside our UEC ops performance and evidence our progress through the quality dashboard

Key UEC transformation Projects Include:

Single system wide board leading the strategic development of the UEC Programme

Admission Avoidance

In hospital Flow

Discharge

Urgent Care Co-Ordination Hub
 Mainstream our activity with EMAS
 Develop pathways out
 Call before you convey

UCR
 Embed 'UCR first' across all system partners
 Review all Cat 3 activity for missed opportunities

Virtual wards
 Develop frailty and respiratory at scale maximising opportunities for admission avoidance

Same day emergency care
 Optimise approach to same-day emergency care for patients who would otherwise be admitted to hospital

Reduce internal delays
 Reduce internal delays to support patients home as quickly as possible

Discharge lounge
 Maximise the opportunity the new discharge lounge physical spaces bring to expedite discharges

Maximise supported discharge
 Optimise system capacity to expedite all supported discharges.

TOCH's
 Review and embed our TOCH's in the system
 Develop our approach to 7 day working

Escalation
 Escalation of OOA, housing, Fasttrack, CHC and MH delays for system resolution