

10/03/2026

NN-ICB/26-1508

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 10 February 2026, regarding assertive outreach provision. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities are required to respond within 20 working days. In response to your request, I can confirm that NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) partially holds the information requested.

Please find below our response to your request:

1. The findings of the ICB's review into its assertive outreach provision, including the latest update on any associated action plans.

[Initial review – September 2024](#)

In September 2024, the ICB completed an initial system-wide review of intensive and assertive community mental health provision in line with national requirements.

The findings of this review, together with the associated action plan, were presented to the NHS Nottingham and Nottinghamshire ICB Board in public session in November 2024.

Following publication of the Homicide Review, a further update was presented to the ICB Board in public session on 14 May 2025. This update included progress against the action plan and wider service development activity.

As this paper was considered in public session, it is already in the public domain. Under section 21 of the FOIA (information reasonably accessible by other means), we are, therefore, directing you to this published information rather than reproducing it here.

The relevant information can be found in: ([ICB-Board-14.05.25.pdf](#), page 196). This paper sets out:

- The findings of the initial review
- Progress against the associated action plan
- Context on service development and improvement activity

[National self-assessment – August 2025](#)

In August 2025, the ICB completed a detailed self-assessment as part of the NHS England National Review of Intensive and Assertive Community Mental Health Treatment. This built on the earlier review work and provided an updated assessment of system progress against national standards.

The self-assessment concluded that:

- Progress has been made in strengthening assertive outreach provision, including improved governance, clearer oversight of the patient cohort, and strengthened quality and safety monitoring.
- Further development is required to provide full assurance that services consistently meet the needs of all patients requiring assertive outreach.
- Workforce capacity and service configuration were identified as key challenges.
- An assertive outreach improvement plan is in place and monitored through established governance arrangements.

This self-assessment formed part of a national assurance process and was not intended as a standalone published report.

Latest position – February 2026

In February 2026, the ICB received a request from NHS England Midlands to complete a further Intensive and Assertive Outreach Self-Assessment.

At the time of responding to your request:

- The self-assessment process is currently underway.
- The submission deadline to NHS England is 1 May 2026.

No finalised output, conclusions, or summary findings are, therefore, held by the ICB.

2. The number of patients currently identified as requiring assertive outreach services.

As at the most recent reporting point, 308 patients are identified as requiring assertive outreach services across the ICB footprint. Please note that this figure represents a snapshot in time and may change as patients move on and off the pathway.

3. The estimated cost of implementing a full assertive outreach service.

The ICB does not hold an estimated cost for implementing a full assertive outreach service. Nottinghamshire Healthcare NHS Foundation Trust is currently redesigning community mental health services, including consideration of assertive outreach provision. Any detailed cost information would form part of a provider-led proposal and be subject to ICB governance processes in due course.

You may, therefore, wish to direct this element of your request to Nottinghamshire Healthcare NHS Foundation Trust.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Governance and Assurance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board nnicb-nn.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.