

17/02/2026

NN-ICB/26-1490

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 27 January 2026, regarding Urgent and Emergency Care (UEC) plans. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we do hold the information requested.

Please find below our response to your request:

The NHS 10-Year Plan states that all systems are expected to expand access to urgent and emergency care at home and in the community, in line with the Urgent and Emergency Care (UEC) Plan 2025–26.

Section 1: Existence of Plans

1. Does the ICB currently have an Urgent and Emergency Care (UEC) plan?

Yes.

2. If a UEC plan exists, is it a single ICB-wide plan?

Yes.

3. If not, are there multiple local UEC plans?

Not applicable.

4. If there are multiple local plans, please list the localities covered.

Not applicable.

5. If the ICB uses another arrangement for UEC planning, please describe this.

Not applicable.

6. If any UEC plan(s) exist, please provide a copy of each plan or a link to where the plan(s) can be accessed.

Please see attached the Nottingham and Nottinghamshire Urgent & Emergency Care strategy on a page.

Section 2: Development and Timescales

7. If the ICB does not currently have a UEC plan, does it intend to develop one?

Not applicable.

8. If development is planned or underway, what are the expected timescales for producing, approving or publishing the plan?

Not applicable.

Section 3: Leadership and Responsibility

9. Does the ICB have a designated lead for UEC planning?

Yes.

10. Does the ICB have any senior officers with responsibility for UEC planning?

Yes.

11. For each relevant lead or senior officer, please provide:

a. Name

Gemma Whysall

b. Job title

Deputy Chief Delivery Officer

c. Email address

Staff can be contacted via the contact form on the ICB website - [General Enquiries - NHS Nottingham and Nottinghamshire ICB](#).

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Affairs via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board nnicb-nn.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.