

24/02/2026

NN-ICB/26-1480

Dear Requestor

**Re: Freedom of Information Request**

Thank you for your request for information, received on 22 January 2026, regarding CHC assessments. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we partially hold the information requested. However, please note that some / all of the information you requested has been withheld.

Context

Please note that the NHS commissioning system has undergone substantial structural change during the period covered by your request.

- 2010 to 2013: CHC commissioning responsibilities were held by Primary Care Trusts (PCTs).
- 2013 to 2022: Responsibilities transferred to multiple successor Clinical Commissioning Groups (CCGs).
- From July 2022: CCGs were formally abolished and replaced by Integrated Care Boards (ICBs), including this ICB.

The ICB did not exist as a statutory body prior to July 2022 and does not hold a single, continuous dataset covering 2010 to 2025. Throughout this period:

- Multiple commissioning organisations existed simultaneously.
- Different CHC operating models and local procedures were in place.
- Data was recorded across a variety of local and national systems.
- Data definitions, reporting structures, and performance metrics changed over time.

As a result, historical CHC data is fragmented across several legacy systems and is not held in a single, centrally collated, or consistently reportable format. Providing the full information for the period requested would require an extensive manual review of thousands of individual patient-level records, locating, accessing, and extracting outcomes for each assessment. This context explains the application of Section 12 of the FOIA, which permits public authorities to refuse requests where the estimated cost of compliance would exceed the statutory limit.

**Please find below our response to your request:**

1. The number of people assessed for continuing healthcare completed for each calendar year (1st January-31st December) from 2010 to 2025 who were:

- a) granted funding

**2010 – 2013**

Data for the period 2010–2016 is not held in a single, centrally reportable format, for the reasons outlined above. During this time, CHC assessments were managed by multiple commissioning organisations (PCTs and later CCGs), each with separate legacy systems, local processes, and varying record-keeping standards.

Providing the requested information would require a manual review of approximately 2,000 individual CHC assessment records per year across multiple legacy systems, including locating, accessing, and extracting the outcome for each record. Even using a conservative estimate of two minutes per record, this would require over 60 hours of staff time per year.

Given that the request spans seven years prior to national data availability, the total estimated burden would be in excess of 400 hours of staff time, far exceeding the statutory 18-hour limit under section 12(1) of the FOIA. Accordingly, the ICB is not obliged to comply with this part of the request.

**2013 – 2017**

This information is publicly available via the following link [NHS Continuing Healthcare Activity - NHS England Digital](#).

**2017 - 2025**

Nationally published data on Continuing Healthcare (CHC) outcomes is publicly available from Quarter 1 of the 2017/18 financial year onwards and can be accessed via NHS England's Continuing Healthcare and NHS-funded Nursing Care statistics here: [Statistics » Continuing Healthcare and NHS-funded Nursing Care](#).

- b) not granted funding

**2010 – 2016**

Data for this period is held across multiple legacy CCG systems and is not centrally collated. Extracting the requested information would require a manual review of approximately 2,000 CHC assessments per year, exceeding 60 hours of staff time. This surpasses the statutory cost limit, and in accordance with section 12(1), the ICB is not obliged to comply.

**2017 - 2025**

Nationally published data on Continuing Healthcare (CHC) outcomes is publicly available from Quarter 1 of the 2017/18 financial year onwards and can be accessed via NHS England's Continuing Healthcare and NHS-funded Nursing Care statistics here - [Statistics » Continuing Healthcare and NHS-funded Nursing Care](#).

2. The number of assessments for continuing healthcare for each calendar year (1st January-31st December) from 2010 to 2025 which were completed in:
  - a) 28 days or less
  - b) 29 days to 182 days
  - c) 183 days or more

#### **2010 – 2016**

Time-based performance data is not held centrally. Manual review of individual assessment records would be required, exceeding 60 hours of staff time, which surpasses the statutory cost limit under section 12(1). The ICB is therefore not obliged to comply.

#### **2017 – 2025**

Nationally published data on Continuing Healthcare (CHC) outcomes is publicly available from Quarter 1 of the 2017/18 financial year onwards and can be accessed via NHS England's Continuing Healthcare and NHS-funded Nursing Care statistics here - [Statistics » Continuing Healthcare and NHS-funded Nursing Care](#).

3. The number of people who died while waiting for continuing healthcare assessments to be completed for each calendar year (1st January-31st December) from 2010 to 2025.

#### **01 January 2025 – 31 December 2025**

The number of individuals recorded as having died while awaiting completion of a CHC assessment was 49.

#### **2010 – 2024**

For earlier years, deaths while awaiting assessment were not routinely recorded in a centrally collated or reportable format. From Quarter 1 of the 2017/18 financial year onwards, data on withdrawn referrals is available, but it does not record the reason for withdrawal and therefore cannot identify deaths.

Providing historical data would require a manual review of approximately 2,000 individual records per year, exceeding 60 hours of staff time and the statutory 18-hour limit. Accordingly, the ICB is not obliged to comply with this part of the request.

#### **Advice and Assistance (Section 16 FOIA)**

In accordance with section 16 of the Freedom of Information Act 2000, the ICB is happy to provide advice and assistance to help refine your request.

Given the fragmentation of historical data across multiple legacy systems and commissioning organisations, it would only be feasible to provide information for a significantly shorter, more recent time period.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Affairs via [lucy.branson@nhs.net](mailto:lucy.branson@nhs.net) or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board [nnicb-nn.foi@nhs.net](mailto:nnicb-nn.foi@nhs.net)

*All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence \(OGL\)](#) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via [nnicb-nn.foi@nhs.net](mailto:nnicb-nn.foi@nhs.net). All requests for re-use will be responded to within 20 working days of receipt.*