

13/01/2026

NN-ICB/25-1436

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 12 December 2025, regarding IT clinical systems used across hospitals. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we do not hold the information requested.

Details of your request:

Type A: EPR (Electronic Patient Record) systems

1. Total spend on the **core EPR system in each Hospital** across the ICB in **2024**? (*ongoing run costs only; please exclude implementation if still in progress in any of the hospitals*)
2. For *each* hospital, in a tabular format, please provide:
 - a) Name of the **core EPR** system used (e.g., EPIC, Cerner, SystemC, Nervecentre, Dedalus, other)?
 - b) Annual cost in 2024 for the EPR system, broken down into:
 - Total cost
 - Software license
 - Maintenance
 - Professional services
 - Others
 - c) Scope of the contract (i.e., which additional clinical modules are included)
 - d) If available, spend broken down by for the core EPR system and each additional module separately
3. For the **most recent EPR implementation** (in each respective hospital), please provide the following information in a tabular format:
 - a) Tender date
 - b) Contract start and end date
 - c) Whether the contract is annually renewed
 - d) Planned final implementation date
 - e) Which provider the hospital used previously

- f) Total budget and its components
 - Total value of contract (£)
 - Contract term
 - Software license fees (upfront and ongoing)
 - Annual contracted pricing growth
 - Implementation fees
 - Allowance for new features / development (if any) - e.g., committed budget for new software features / development which is not yet identified
 - Internal training / resources / etc. as relevant
- g) Procurement framework used
- h) Other systems integrated with the EPR
- i) Department(s) that provided the funding
 - % of ERP budget comes from the ICB vs. Trust vs. others (please specify name)
- j) Planned date to kick off next tender process
 - Whether there are plans to replace the system

Type B: PAS (Patient Administration) systems

1. Total spend on **PAS systems in each Hospital** across the ICB in **2024?** (*ongoing run costs only*)
2. For each hospital, in a tabular format:
 - a) Name of the PAS system used / provider (e.g., EPIC, Cerner, SystemC, Nervecentre, Dedalus)?
 - b) Annual cost for the PAS system, broken down into:
 - Total cost
 - Software license
 - Maintenance
 - Professional services
 - Others
 - c) Procurement framework used
 - d) Contract start and end date
 - e) Other systems integrated with the PAS

Type C: Other HC Clinical IT systems like Medical imaging (PACS), Radiology Information System (RIS), Laboratory Information Systems (LIS), etc.

1. Total spend for **each “Other Clinical IT system”** in each Hospital across the ICB in **2024?** (*ongoing run costs only*)
2. For each hospital, in a tabular format:
 - a) Which PACS/LIS/RIS/Other system provider does the hospital use respectively (e.g., Sectra, Cris, Clinisys)?
 - b) Annual cost for the PACS/LIS/RIS/Other system, broken into:
 - Total cost
 - Software license
 - Maintenance
 - Professional services

- Others
- c) Procurement framework used
- d) Contract start and end date for each supplier

Systems Definition

- **Electronic Patient Record (EPR)** provides comprehensive digital systems for hospitals and healthcare providers to manage patient data, streamline workflows, and improve care delivery through features like clinical documentation, patient portals, billing, and interoperability.
- **Patient Administration Systems (PAS)** are core administrative systems used to manage demographic information, patient pathways, appointment booking, RTT, referrals, waiting lists, scheduling, admissions, and discharge etc.
- **Other Clinical IT Systems** cover specialist clinical systems that support diagnostic, imaging, and laboratory workflows. These typically include:
 - **PACS (Picture Archiving and Communication System):** medical imaging storage, viewing, and reporting
 - **RIS (Radiology Information System):** radiology workflow management
 - **LIS (Laboratory Information System):** pathology test ordering, processing, and result management
 - **Other specialist systems** used within clinical departments (radiology, pathology, cardiology, etc.)

Our response to your request:

The ICB does not hold this information.

NHS Nottingham and Nottinghamshire ICB is a commissioner of health services; it does not provide services and, as such, does not have/treat patients. You may wish to contact individual providers to request this and how to submit a Freedom of Information request to each provider can be found on their website links below:

- Nottingham University Hospitals NHS Trust - <https://www.nuh.nhs.uk/freedom-of-information>
- Sherwood Forest Hospitals NHS Foundation Trust - [Freedom of Information | Sherwood Forest Hospitals](#)
- Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust - <https://www.dbth.nhs.uk/contact/freedom-of-information/>
- Nottinghamshire Healthcare NHS Foundation Trust - <https://www.nottinghamshirehealthcare.nhs.uk/c-freedom-of-information>.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Affairs via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and

Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board

nnicb-nn.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.