

05/12/2025

NN-ICB/25-1389

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 7 November 2025, regarding complex care commissioning and accommodation provision. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we partially hold the information requested.

Context to our response

Much of the information you have requested relates to *accommodation-based care*, including supported living, residential care, respite provision, and small-scale specialist housing for individuals with complex care needs. Under the Care Act 2014, these functions sit with the Local Authorities, who are the lead commissioners and contract holders for:

- Residential care;
- Supported living arrangements;
- Specialist and bespoke accommodation;
- Market sustainability planning and accommodation strategies;
- Frameworks and block contracts for accommodation-based provision;
- Children's residential placements.

The ICB does sometimes contribute to packages of care in these settings (for example via jointly funded arrangements, NHS Continuing Healthcare, or Section 117 funding), but we are not the contract holder. For this reason, the ICB cannot answer many of the questions in this request, and the information is more appropriately held by Nottingham City Council and/or Nottinghamshire County Council.

Where applicable, we have signposted you to the relevant organisations.

Please find below our response to your request:

Commissioned and Planned Complex Care Accommodation

1. Please provide details of any current or planned commissioning activity relating to:
 - a) Small-scale (typically 8-bed or fewer) *children's* complex care services
 - b) Supported living or learning disability provisions that incorporate complex health or behavioural needs

c) Specialist accommodation for individuals with dual diagnoses, acquired brain injury, spinal cord injury, or long-term ventilation needs

The ICB does not hold this information. These services are commissioned and contract-managed by the Local Authorities. The ICB sometimes contributes to packages in these settings (e.g., S117 aftercare, CCHC, or joint funding) but we are not the primary commissioner and do not hold the service-level commissioning information requested.

You may wish to contact our Local Authority partners via the links below:

- Nottingham City Council – <https://www.nottinghamcity.gov.uk/your-council/about-the-council/access-to-information/information-request/>
- Nottinghamshire County Council – <https://www.nottinghamshire.gov.uk/council-and-democracy/freedom-of-information/submit>.

2. For each service or initiative identified, please include (where available):

- a) The name of the provider(s)
- b) The service type (e.g., supported living, residential, transitional, step-down, or rehab)
- c) The contract start and end dates (if applicable)

See response to question 1 above.

Existing Frameworks and Providers

3. Are there any existing contracts, framework providers, or block-purchased services delivering purpose-built or small-scale complex care accommodation within your ICB area?

No.

4. If yes, please list:

- a) Provider name(s)
- b) Location(s) or catchment areas served
- c) Service model/type and target client group

Not applicable.

Identified Gaps or Unmet Needs

5. Please share any reports, assessments, or summaries (produced internally or externally) that identify gaps in provision or unmet needs relating to individuals requiring complex care within community-based or bespoke accommodation settings.

The ICB does not hold this information. Market sufficiency assessments and gap analyses are statutory Local Authority responsibilities. Please see signposting provided at question 1.

Delayed Discharges and System Flow

6. Please provide any available data or summaries from the past 12 months showing delayed discharges (“bed blockages”) from acute, rehabilitation, or step-down settings attributable to:

- a) Lack of suitable community-based complex care or bespoke accommodation
- b) Awaiting commissioning, placement allocation, or funding approval

The ICB does not hold this information. Data on delayed discharges is held by the relevant NHS provider Trusts:

- Nottingham University Hospitals NHS Trust - <https://www.nuh.nhs.uk/freedom-of-information>
- Sherwood Forest Hospitals NHS Foundation Trust - [Freedom of Information | Sherwood Forest Hospitals](#)
- Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust - <https://www.dbth.nhs.uk/contact/freedom-of-information/>
- Nottinghamshire Healthcare NHS Foundation Trust - <https://www.nottinghamshirehealthcare.nhs.uk/c-freedom-of-information.>

7. Please include any existing analyses or reports describing patients who are clinically optimised but remain in hospital or rehab due to an absence of appropriate community placements.

The mental health commissioning team may hold some high-level intelligence but not the detailed information requested. Please see signposting provided at question 6.

Commissioning Strategies and Development Plans

8. Does your organisation have an identified strategy, market position statement, or development plan for commissioning or co-developing small-scale, purpose-built complex care accommodation?

No.

9. If yes, please share or reference the relevant documents or summaries.

Not applicable.

Commissioning Structure and Contact Points

10. Please outline the commissioning structure responsible for:

- a) Supported living and residential services
- b) Step-down or transitional bed-based services
- c) Children's complex care accommodation

Supported living, residential care, and children's accommodation are commissioned by the Local Authorities. Please see signposting provided at question 1.

Within the ICB, commissioning responsibilities relate only to NHS Continuing Healthcare, Children's Continuing Care, and S117 funding contributions. The structure for these areas can be provided separately (from MH commissioning and children's commissioning teams), but the responsibility for accommodation commissioning sits with the Local Authorities.

Financial Information

11. Please provide indicative or average commissioned rates or fees for the following service types within your ICB:

- a) Supported living (complex care)
- b) Residential (complex or high dependency)

c) Step-down or transitional placements

The ICB does not hold this information. Fee-setting and contract rates for accommodation-based services are held by the Local Authorities. Please see signposting provided at question 1.

The ICB may contribute to individual packages, but we do not hold the contract pricing structures requested.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Affairs via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board

nnicb-nn.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.