

05/12/2025

NN-ICB/25-1388

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 7 November 2025, regarding the closure of PICS gynaecology service. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we do hold the information requested.

Please find below our response to your request:

The Notice Period

1. What was the notice period specified in the contract between PICS and the ICB for delivering community gynaecology services?
[3 months.](#)
2. What reasons were given by PICS for terminating the contract early?
[Affordability to deliver activity within the contract value.](#)
3. On what date did PICS give notice to the ICB that it was ending the community gynaecology service?
[Saturday 3 May 2025.](#)
4. On that date, how many patients were registered with the service in total?
[The total number is unknown, but PICS advised the ICB that at the end of April 2025, there were 2,945 new patients waiting and 377 patients overdue follow up appointments. \(This does not include patients who were already booked in for a follow up or pessary patients\).](#)
5. Of these, how many were:
 - (a) Waiting for first appointment?
[2,945.](#)
 - (b) Waiting for follow-up care?
[377.](#)
 - (c) Neither of the above? (Please provide breakdown for the other situations.)
[Unknown.](#)

6. Please describe the work undertaken by the ICB during the notice period to provide alternative providers for patients requiring these services, giving dates of any decisions and actions taken and by whom, plus links to relevant documents.

Pathway redesign work commenced to develop a consistent service across the ICB by expanding the Gynaecology Core plus service as a starting point. This was taken through the ICB's internal governance process; to the Commissioning Review Group and to the Strategic Planning and Integration Committee.

7. Were any new patients referred to PICS during the notice period, and registered to receive services? If so, how many?

Yes, patients were referred to PICS during the notice period, however the numbers are unknown.

Closure of the Service on 3 August 2025

8. On 3 August 25, the day the service ended, how many patients were registered with the service in total?

4,566.

9. Of these, how many were:

(a) Waiting for first appointment?

2,945.

(b) Waiting for follow-up care?

1,012.

(c) Neither of the above? (Please provide breakdown for the other situations.)

609 patients under the care of PICs for Pessary changes.

10. On 3 August 2025 how many patients were not registered with PICS but waiting for referral to a service provider? (i.e. these are the patients who would have been referred to PICS if the contract was still in place)

Unknown.

At the Current Time

The next questions are about the situation at the current time for the patients who were registered with PICS when it closed the service on 3 August 2025. Please answer with numbers as at 1 Nov 2025, or at a later cut-off date when you collate the data for your response.

11. If you have taken a later cut-off date than 1 Nov 2025, what is that date?

11 November 2025.

12. Looking first at the patients who were registered with PICS on 3 August 25 for a **first appointment**:

(a) How many patients waiting for a first appointment have NOT yet been contacted by RSS to offer a provider?

691.

(b) How many patients HAVE been contacted to offer a provider?

2,195 patients have been contacted:

- 1,922 patients have been chosen a new provider (see table below).
- 227 patients declined an onward referral as already treated/appointment no longer required.
- Await to hear from 46 patients from first contact to see where they want to be referred to.

(c) Where patients HAVE been offered and chosen a provider, please give numbers for each provider chosen:

Provider	NHS or Independent Sector	Number of Patients
Nottingham University Hospitals NHS Trust	NHS	895
Sherwood Forest Hospitals NHS Foundation Trust	NHS	22
Circle Health Group (The Park Hospital)	Independent Sector	455
University Hospitals of Derby and Burton NHS Foundation Trust	NHS	3
Chesterfield Royal Hospital NHS Foundation Trust	NHS	0
University Hospitals of Leicester NHS Trust	NHS	0
<i>Others (please list)</i>		
Ramsay Health/ Woodthorpe	Independent Sector	541
Royal Preston	NHS	1
Heanor Memorial Hospital	NHS	1
St Thomas Hospital	NHS	1
Cross and Cannock Hospital	NHS	1
Princess Ann Hospital	NHS	1
Grantham Hospital	NHS	1

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Affairs via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board

nnicb-nn.foi@nhs.net

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