

07/11/2025

NN-ICB/25-1363

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 14 October 2025, regarding GP Practice electronic health record (EHR) usage. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we partially hold the information requested.

Please find below our response to your request:

Under the Freedom of Information Act 2000, I am requesting the following information regarding GP practices within your Integrated Care Board:

1. Current EHR Usage

- The number and proportion of GP practices using each of the following electronic health record (EHR) systems: EMIS Web, TPP SystmOne, INPS Vision, Medicus Health, and Other (please specify).
- The percentage of population coverage accounted for by each of the above systems.

Electronic Health Record (EHR) system	Number and Proportion of GP practices using each system	Percentage of population coverage accounted for by each system
EMIS Web	13 Practices serving population of 142,465	11%
TPP SystmOne	113 Practices service population of 1,136,410	89%
INPS Vision	0	0
Medicus Health	0	0
Other (please specify)	0	0

2. Recent Provider Changes

- What proportion of GP practices have changed their EHR provider within the last 36 months? (If data for that period are unavailable, please provide the most recent period for which such data exist — e.g. 12 or 24 months.)

Zero GP practices have changed their EHR provider within the last 36 months.

3. Historical EHR Usage

- As of October 2022 (three years ago), what proportion of GP practices used each of the following systems: EMIS Web, TPP SystmOne, INPS Vision, Medicus Health, Other?
 - a. By number of practices
 - b. By percentage of population coverage
- (If data for that period are unavailable, please provide for the nearest available date, e.g. 12 months ago).

The ICB does not hold this information.

4. ICB Guidance or Recommendations

- Does the ICB recommend or endorse any specific EHR provider to its GP practices, Primary Care Networks (PCNs), or GP federations?
- If yes, please identify which provider(s) and describe the basis of that recommendation.

No, the ICB does not recommend or endorse any specific EHR provider to its GP practices, Primary Care Networks (PCNs), or GP federations.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Affairs via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board nnicb-nn.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.