Nottingham and Nottinghamshire Integrated Care Board

15/05/2025

NN-ICB/25-1140

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 31 March 2025, regarding systems information. We processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we do hold the information requested. However, please note that some / all of the information you requested has been withheld. Under the FOIA, certain exemptions may apply to protect sensitive information.

Please find below our response to your request:

1. Medicines Management Prescribing Decision Support System (Yes/No; Supplier Name; System name; Total contract value [per annum if applicable]; Contract end date)

DEFINITION: a computerised tool that helps healthcare professionals make decisions about prescribing medication

Yes.

Supplier name: FDB.

System Tag: Optimise Rx.

Contract end date: 31 March 2026.

Total contract value:

The ICB is unable to share this information as it is deemed commercially sensitive under Section 43 (2) of the Act.

Section 43 of the Act states that:

(1) Information is exempt information if it constitutes a trade secret.

(2) Information is exempt information if its disclosure under this Act would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).

(3) The duty to confirm or deny does not arise if, or to the extent that, compliance with section 1(1)(a) would, or would be likely to, prejudice the interests mentioned in subsection (2).

Section 43 is a qualified exemption and is subject to a **public interest test.** Even where you are satisfied that the information requested is a trade secret or that its release would prejudice

someone's commercial interests, you can only refuse to provide the information if you believe that the public interest in withholding the information outweighs the public interest in disclosing it.

A **public interest test** was undertaken in response to your request made under the Freedom of Information Act 2000.

The Information Commissioner's Office (ICO) sets out public interest factors in favour of and against disclosure. Some of the factors in favour were as follows:

- Ensuring that the public authority can be held accountable for its decisions, particularly as to how it spends public money.
- Ensuring that a tender process is open and transparent.
- Providing insight into the nature of a procurement process and winning bids, so that other companies are encouraged to take part in the process and improve future bids.

Public interest factors against disclosure (and in favour of the maintenance of an exemption) included:

- There is an inherent public interest in the maintenance of the exemption, and of upholding private companies' expectations that commercially confidential information will be protected from disclosure when they engage in public authority tenders.
- Avoiding the discouragement of prospective tenderers from tendering for public sector contracts, for fear of disclosure of their commercially sensitive information to competitors, and that this may adversely affect both the quality of tenders for public sector contracts, and public authorities' ability to negotiate them effectively.
- Maintaining a competitive market and driving competition as this benefits public authorities and consumers, and which could be threatened by disclosure of companies' commercial information.

On balance of the factors considered above, along with relevant case law, we considered that the ICB would be entitled to withhold the contract value and that this would not be superseded by public interest considerations.

2. Population Health Management (PHM) (Yes/No; Supplier Name; System name; Total contract value [per annum if applicable]; Contract end date)

DEFINITION: a tool that helps analyse data to improve the health of a population. It uses data from a variety of sources to identify groups of people who may be at risk, and then matches them to the right care

Nottingham and Nottinghamshire ICB does have PHM software which has been built in-house and continues to be developed and provided in-house.

3. Risk Stratification / Risk management Software (Yes/No; Supplier Name; System name; Total contract value [per annum if applicable]; Contract end date)

DEFINITION: a specialised application designed to help organisations systematically identify, assess, prioritise, and mitigate potential risks across their operations by providing a structured platform to track and manage risk information, including potential threats, their likelihood of occurrence, potential impact, and mitigation strategies, enabling informed decision-making to minimise negative consequences

No, Nottingham and Nottinghamshire ICB has developed their own in house Risk Management system.

4. Shared Care Record (Yes/No; Supplier Name; System name; Total contract value [per annum if applicable]; Contract end date)

DEFINITION: A local solution for sharing important and up-to-date information about patients' health and care. Shared care records facilitate extensive and collaborative sharing of patient data and information across health care organisations, including social care bodies.

No, Nottingham and Nottinghamshire ICB does not commission a solution for sharing information about patient health and care.

5. Virtual Ward (Yes/No; Supplier Name; System name; Total contract value [per annum if applicable]; Contract end date)

DEFINITION: Technology-enabled care which allows suitable patients to be monitored and recover from their homes instead of a hospital ward.

No, Nottingham and Nottinghamshire ICB does not commission an IT system for Virtual Wards.

6. Video consulting (Yes/No; Supplier Name; System name; Total contract value [per annum if applicable]; Contract end date)

DEFINITION: an appointment that takes place between a patient/service user and a clinician over video, as opposed to face-to-face or over the telephone. Virtual Consulting can be a separate tool from the online consultation (OC) tool or be a feature offered as part of the OC tool.

No, Nottingham and Nottinghamshire ICB does not commission an IT system for video consulting.

7. Patient Engagement Portal (Yes/No; Supplier Name; System name; Total contract value [per annum if applicable]; Contract end date)

DEFINITION: a secure online platform that allows patients to access their health information and communicate with their healthcare provider

No, Nottingham and Nottinghamshire ICB does not commission an IT system for patient engagement.

8. Business Intelligence and Analytics (Yes/No; Supplier Name; System name; Total contract value [per annum if applicable]; Contract end date)

DEFINITION: Solutions used by the ICB to analyse operational data for local management and planning purposes, statutory reporting, data visualisation or analysis

Nottingham and Nottinghamshire ICB does use Microsoft Power BI.
The annual cost for PowerBI Premium Capacity and the dedicated licences within Notts Collab for Azure and 365 is: £54,296.40 excluding VAT.

9. Primary Care IT systems: Please detail the supplier of primary care IT systems for each PCN covered by the ICB and list how many licenses are covered; Total contract value [per annum if applicable]; Contract end date

DEFINITION: Primary care electronic patient record systems used by GPs and other primary care professionals.

Nottingham and Nottinghamshire ICB does not hold this information, please contact NHS England.

10. Care Homes: Please detail IT systems provided to care homes (System; Supplier Name; Total contract value [per annum if applicable]; Contract end date)

DEFINITION: Systems made available by the ICB to provide Care homes with access to the NHS, such as email, shared care records, secure connections to NHS network, remote monitoring, etc

Nottingham and Nottinghamshire ICB does not provide IT systems to care homes.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Affairs via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: https://ico.org.uk/for-the-public/.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via https://ico.org.uk/concerns/.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board

nnicb-nn.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the Open Government Licence (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.