

27/02/2025

NN-ICB/25-1074

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 3 February 2025, regarding pressure care guidance and procedure. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we do hold the information requested.

Please find below our response to your request:

- Please provide any ICB guidance on pressure care (for the care and prevention of pressure sores, pressure ulcers, or bed sores) issued to administrators and/or hospital staff in the last 24 months.

The ICB has not provided any guidance on pressure care to administrators or hospital staff in the last 24 months.

Guidance on pressure care comes from the national team – NHSE/NICE so you may wish to make a request to NHSE/NICE:

- NHS England - [NHS England » Freedom of Information Act and Environmental Information Regulations](#)

Also, as all of the ICB's provider partners (health and social care) will be using specific pressure ulcer prevention and treatment guidance, you may wish to contact individual providers to request this and how to submit a Freedom of Information request to each provider can be found on their websites linked below.

- Nottingham University Hospitals NHS Trust - <https://www.nuh.nhs.uk/freedom-of-information>
- Sherwood Forest Hospitals NHS Foundation Trust - <https://www.sfh-tr.nhs.uk/about-us/contact-us/freedom-of-information-act-access-information-from-a-public-body/>
- Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust - <https://www.dbth.nhs.uk/contact/freedom-of-information/>
- Nottinghamshire Healthcare NHS Foundation Trust - <https://www.nottinghamshirehealthcare.nhs.uk/c-freedom-of-information>
- Nottingham City Council – <https://www.nottinghamcity.gov.uk/your-council/about-the-council/access-to-information/information-request/>
- Nottinghamshire County Council – <https://www.nottinghamshire.gov.uk/council-and-democracy/freedom-of-information/submit>

- Please provide the number of complaints made to NHS Nottingham and Nottinghamshire ICB that relate to or mention pressure care (including, but not limited to, pressure sores, pressure ulcers, or bed sores) during the following calendar years:
 - 2023 – Two formal complaints.
 - 2024 – One formal complaint.
- Of the above complaints, also specify how many were brought as patient safety issues by healthcare workers or trust administrators, also categorised by year.

One case was relating to a patient care concern received from a hospital PALS to the ICB's Care Homes Quality Team.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Affairs via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board

nnicb-nn.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.