NHS
Nottingham and Nottinghamshire
Integrated Care Board

19/02/2025

NN-ICB/25-1050

Dear Requestor,

Re: Freedom of Information Request

Thank you for your request for information, received on 9 January 2025. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

In response to your request, I can confirm that the ICB does hold some, but not all, of the information requested. Where information is not held, this is indicated in our response below.

Details of your request:

I am interested in information relating to the ICB's efficiency plans in Continuing Healthcare (outlined here on pages 11 and 12).

Please could you provide:

1. Any assessments, of any type, looking at the impact of the changes on patients and service users. This includes assessments looking at all of the schemes, individual schemes or combinations of them.
2. The number of people affected by the changes, broken down by each scheme.
3. If no impact assessments were carried out, please provide the document(s) that set out the decision-making process for this.
4. Any complaints received in relation to the changes (if this is not possible, please provide the number of complaints received.
5. The number of service users affected by the changes to day services transport funding (CHC-S10 in the tracker on page 12) and the 1) highest 2) lowest and 3) average cost per service user.

Our response to your request:

NHS Nottingham and Nottinghamshire ICB's continuing healthcare efficiency programme in 2024/25 has been to review the care packages (health and social care) for citizens with long-term complex health needs against one new policy, one revised policy and one existing policy, as follows:

- Health Care Contributions to Adult Care Packages Policy – this new policy, which was introduced in June 2024, can be accessed here: Health Care Contributions to Adult Care Packages Policy.

- Children and Young People's Continuing Care Commissioning Policy – this policy, which was updated in December 2024, can be accessed here: Children and Young People's Continuing Care Commissioning Policy.

- Continuing Healthcare and Joint Packages of Care (Adults) Commissioning Policy – this existing policy can be accessed here: Continuing Healthcare and Joint Packages of Care (Adults) Commissioning Policy.

Equality impact assessments have been completed for all policies and are incorporated within the policy documents.

NHS Nottingham and Nottinghamshire ICB does not hold any recorded information that sets out the number of people affected by the new, revised or existing polices, broken down by each scheme. However, we can confirm that during 2024/25 to date:

- The health needs of 575 people in receipt of existing jointly funded packages of care have been reviewed.
- One-to-one care packages in standard nursing home placements have been reviewed for 88 people.
- 25 high-cost packages of care have been reviewed.
- Eight transport packages to day services and respite care for people with continuing healthcare have been reviewed. In less than five instances, alternative transport arrangements have been made. The ICB does hold information relating to the highest, lowest and average cost per service user of these changes; however, as the number is very low (5 or less) the information cannot be disclosed as it could potentially identify the individuals involved, especially if combined with other data, and this would constitute a breach of the Data Protection Act 2018. Therefore, this information is exempt from disclosure under section 40(2) of the Freedom of Information Act 2000 on the grounds that it is personal information.

  As defined by the Data Protection Act, personal data constitutes as:

  "Personal data" means any information relating to an identified or identifiable living individual.

  "Identifiable living individual" means a living individual who can be identified, directly or indirectly, in particular by reference to -

  (a) an identifier such as a name, an identification number, location data or an online identifier, or

  (b) one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of the individual.

NHS Nottingham and Nottinghamshire ICB has received 19 complaints during 2024/25 to date relating to the application of the three policies.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Affairs via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: https://ico.org.uk/for-the-public/

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via https://ico.org.uk/concerns/

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board

nnicb-nn.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the Open Government Licence (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.