

24/01/2025

NN-ICB/25-1044

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 2 January 2025, regarding procurement of NHS111 and associated services. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we do not hold the information requested.

Please find below our response to your request:

1. The name of the organisation currently providing these services on your behalf. Please confirm which services are currently being supplied (111, Clinical Assessment Services, out of hours GP, 999, other).
2. If there are any extensions on the current contract and if so, whether you intend to activate them or not.
3. When you expect the current supplier contract to terminate, allowing for any extensions.
4. When the current contract has expired, whether you intend to run an open procurement to award a new contract for services, or to direct award the services to a supplier.
5. The date when you expect the services to be re-procured.
6. If you intend to issue an ITT, how long you would expect to allow between tender publication, and tender response submission.
7. How long you would expect to allow between tender award and go live date (i.e. length of mobilisation period).
8. Whether you intend to next procure the services as one combined Lot or whether you intend to separate the NHS111 services from the Clinical Assessment Services and/or any other additional bundled services such as those included in Q1.

Nottingham and Nottinghamshire ICB does not hold this information.

The 111 contract is commissioned by Derby and Derbyshire ICB for several areas including Nottinghamshire. You may wish to contact Derby and Derbyshire ICB to request this information and how to submit a Freedom of Information request can be found on their website -

<https://joinedupcarederbyshire.co.uk/derbyshire-integrated-care-board/freedom-of-information/>

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Affairs via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board

nnicb-nn.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.