

Our Ref: QA

Date

**Nottingham & Nottinghamshire  
Integrated Care Board**

Name

Civic Centre

Address

Arnot Hill Park

Address

Arnold

Address

Nottingham

Post Code

NG5 6LU

Email: [nnicb-nn.chcteam@nhs.net](mailto:nnicb-nn.chcteam@nhs.net)

Dear **Name**,

### **Retrospective Review of eligibility for NHS Continuing Healthcare (CHC)**

As you are aware, the process of reviewing eligibility for retrospective NHS continuing healthcare for **Name** was referred to CHS Healthcare Ltd for conclusion.

Since then, you have been contacted by CHS Healthcare to secure your input to the retrospective review by providing an opportunity to comment on the draft Needs Portal Document and to provide any additional evidence.

Thank you for your contribution to the review which helped provide a fuller picture of **Name's** care needs.

Information from the final version of the Needs Portrayal Document was used to complete a Decision Support Tool which included a multi-disciplinary recommendation on **Name's** eligibility over the period of enquiry; **date** until **date**.

The Decision Support Tool and associated documentation was considered by the Clinical Commissioning Group (CCG) and the Multi-Disciplinary Team's recommendation was verified on **date**.

The conclusion reached was that **Name** was *not eligible* for NHS continuing healthcare for the period under review.

The rational for this outcome is provided by the enclosed Decision Support Tool. Please see Section 3 particularly the descriptions given for the characteristics of nature, intensity, complexity and unpredictability.

An individual is eligible for NHS continuing healthcare if they have been assessed as having a primary health need. This decision is reached by taking account of all their needs, as described in the Decision Support Tool, to determine whether the main aspects of the care they require is focussed on addressing and/or preventing health needs. Having a primary health need is not about the reason why an individual requires care and support, nor is it based on their diagnosis; it is about the level and type of their overall day to day care needs. The characteristics of nature, intensity, complexity and unpredictability help describe the totality an individual's care needs and whether they could be met within the limits of Local Authority responsibility.

The retrospective review concluded that **Name** did *not* have a primary health need as defined by the National Framework for NHS Continuing Healthcare and NHS-Funded Nursing Care (July 2022) for the period assessed.

**Please pass on my apologies to your client for the length of time taken to conclude this review.**

Despite the delay, I hope this now resolves the situation for **you / your clients** even if the outcome is not what **you / they** would have hoped. If, however, they disagree with the ICB's conclusion, they may request a review of the retrospective eligibility decision by contacting the ICB using the contact details given overleaf. The deadline for requesting such a review is within 6 months of the date of this letter.

Yours sincerely,



**Kerry Brooks**  
**Senior Commissioning Manager: CHC**

Enc. Decision Support Tool