

Dear XXXXX or Representative

NHS Continuing Healthcare Review

NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has commissioned **Liaison Care** to complete a number of outstanding reviews of individuals in receipt of NHS Continuing Healthcare funding, joint funded packages of care and NHS funded nursing care. The purpose of the review is to ensure that the support you are receiving is the best way to meet your long-term needs and to consider your eligibility for ongoing funding if there is a need to do so.

If you are eligible for NHS Continuing Healthcare funding, you will not be required to make any financial contribution towards the cost of your care.

If on review, there is clear evidence of a change in need to such an extent that it may impact on your eligibility for NHS funding then the next steps will be explained to you.

You can find out more about Continuing Healthcare and Funded Nursing Care from the information leaflet available on the following web site:

<https://www.gov.uk/government/publications/nhs-continuing-healthcare-and-nhs-funded-nursing-care-public-information-leaflet/public-information-leaflet-nhs-continuing-healthcare-and-nhs-funded-nursing-care--2>

This letter is to confirm that NHS Nottingham and Nottinghamshire ICB is working in partnership with a third-party organisation (Liaison Care) who are experienced partners in NHS Continuing Healthcare assessments and reviews. Therefore, when you receive correspondence from them please be assured they are working on our behalf.

We would further wish to provide you with the assurance that all employees of Liaison Care are bound by the same codes of confidentiality and practice as any of our own employees. This will include all case work being subject to our own quality audit to confirm our confidence in practice.

In order that we progress our reviews and contribute to your safety, we are taking steps to complete as much as we can of the process remotely. This should not cause any delay and is legally compliant.

We will share our information with you, and you will be involved throughout the review process. The ICB will confirm the outcome of the review to you in writing.

Should you wish to discuss the process of review further, please do not hesitate to contact us within 5 days of the date above. Should we not receive information to the contrary, we will assume that you are satisfied with our arrangements, and we will progress our review.

Yours sincerely