

17/09/2025

NN-ICB/25-1299

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 21 August 2025, regarding data breaches or security incidents in the last 3 years involving systems built upon or integrated with Salesforce. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we do hold the information requested.

Details of your request:

- 1) Has your organisation been notified of any data breach or security incident in the last 3 years involving systems built upon or integrated with Salesforce?

Nottingham and Nottinghamshire ICB has not been notified of any data breaches or security incidents in the last three years involving systems built upon or integrated with Salesforce.

- 2) Has your organisation experienced, or been informed of, any incidents relating to procurement or contract management systems that operate using Salesforce, namely the Atamis e-Procurement suite of software?

Please provide details of;

- The date the incident occurred
- The nature of the compromised data (such as commercial, personal, financial)
- If the breach was reported to the Information Commissioner's Office
- Any remedial action taken by your organisation

The ICB has not experienced, nor been informed of, any incidents relating to procurement or contract management systems operating on the Atamis e-Procurement suite.

- 3) Further to this, has your organisation undertaken any risk assessments in relation to the use of systems integrated with Salesforce. If so, please provide a summary of the findings.

The ICB does not currently use Salesforce or any systems integrated with Salesforce, including Atamis. As such, no specific risk assessments have been undertaken in relation to these platforms.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Affairs via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board

nnicb-nn.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.