

03/09/2025

NN-ICB/25-1275

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 5 August 2025, regarding digital maturity. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we partially hold the information requested.

Please find below our response to your request:

I am requesting the following information regarding your organisation's digital maturity.

1. **Shared Care Record:** For your main Shared Care Record (or equivalent electronic shared patient record), please state which of the following partners currently **contribute data** to it (not just view it):
 - Primary Care (GPs)
 - Acute Trusts (Hospitals)
 - Community Health Services
 - Mental Health Services
 - Social Care (Local Authority)

The ICB does not hold this information.

The ICB is responsible for the commissioning of healthcare services within the local area. This means the ICB plans, funds, and oversees the delivery of services but does not directly provide any healthcare services to patients and as such does not have access to Shared Care Records.

2. **Artificial Intelligence (AI):** Do you have a formal, board-approved governance framework for using Artificial Intelligence (AI)? If yes, please list any AI applications currently in operational use.

The ICB does not have a formal, board-approved governance framework for using Artificial Intelligence (AI).

3. **Patient-Facing Digital Services:** Through your main patient-facing app or portal, which of the following functions are available? (Please answer Yes/No for each):
 - Booking/managing appointments
 - Ordering repeat prescriptions
 - Viewing GP health record

- Viewing hospital letters/results
- Secure messaging with a clinical team
- Accessing a personalised care plan
- Contributing their own data (e.g., via remote monitoring)

The ICB does not hold this information.

The ICB is responsible for the commissioning of healthcare services within the local area. This means the ICB plans, funds, and oversees the delivery of services but does not directly provide any healthcare services to patients and as such does not have access to a patient facing app.

4. **Digital Strategy:** Have you approved a digital and data strategy for the 2025-2027 period that addresses upcoming structural changes like **ICB clustering**?

No. However the ICB's current strategy can be accessed via this link - [Digital Notts Strategy | Digital, Data & Technology \(DDaT\)](#).

5. **Leadership Roles:** Please provide the approximate Full-Time Equivalent (FTE) for the following roles, noting if any are formally shared across your ICB cluster:

- Chief Information Officer (CIO) / Chief Digital & Information Officer (CDIO):
0.4 FTE
- Chief Clinical Information Officer (CCIO) / Chief Nursing Information Officer (CNIO):
0 FTE
- Director/Head of Digital Transformation or Strategy:
0 FTE
- Director/Head of Data or Analytics:
0 FTE
- Director/Head of System Integration or Partnerships:
0 FTE
- Data Scientist:
0 FTE
- AI Specialist / AI Engineer:
0 FTE
- User Experience (UX) Designer / Researcher:
0 FTE

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Affairs via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make

a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board

nnicb-nn.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.