

18/08/2025

NN-ICB/25-1255

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 21 July 2025, regarding CHC eligibility data and internal guidance on funding assessments. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we partially hold the information requested. However, please note that some / all of the information you requested has been withheld. Under the FOIA, certain exemptions may apply to protect sensitive information.

Please find below our response to your request:

I am writing under the Freedom of Information Act 2000 to request the following information related to NHS Continuing Healthcare (CHC) in the Nottingham and Nottinghamshire area (formerly the local Clinical Commissioning Groups), for the period **from Q1 2017–18 to the most recent quarter available**:

1. CHC Eligibility Statistics – For each quarter:

- The total number of CHC assessments completed.
- The number of individuals found eligible for standard CHC funding.
- The number of individuals found eligible for fast-track CHC.
- The conversion rate (i.e., percentage found eligible out of those assessed).

Please do not send full national datasets — please isolate and extract data relating specifically to Nottingham and Nottinghamshire (ICB and its predecessor CCGs).

[See attached spreadsheet.](#)

2. Internal communications, training materials, or guidance (including staff briefings, memos, presentations, or emails) that reference:

- Targets, cost-saving measures, or performance expectations linked to CHC eligibility rates or financial control.
- Strategies to reduce CHC spending or manage demand.
- Any discussion or direction about how CHC assessments should be approached or interpreted, particularly in the context of achieving efficiency savings.

3. Any policy documents or internal reviews concerning the **change in CHC eligibility rates** over the requested time period.

The ICB may hold the information in relation to Questions 2 and 3 above, however, it is not possible to provide the information without undertaking an exercise to locate, retrieve and extract large amounts of data. This would equate to a significant amount of time to ensure the accurate extraction of information and exceed the appropriate cost limit of £450, and therefore we apply the **Section 12 (Cost Limit Exemption)**.

The Freedom of Information Act states that the appropriate limit to be applied to requests received by the ICB is £450 (equivalent to 18 hours of work at £25 per hour) in estimating the cost of complying with the request for information, the ICB can only take into account any reasonable costs incurred in:

1. Determining whether it holds the information,
2. Locating the information, or document which may contain the information,
3. Retrieving the information, or document which may contain the information, and
4. Extracting the information from a document containing it.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Affairs via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board nnicb-nn.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.