Nottingham and Nottinghamshire Integrated Care Board

22/07/2025

NN-ICB/25-1235

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 3 July 2025, regarding domiciliary care providers. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we do hold the information requested.

Details of your request:

Please note unless specified these questions relate to both children and adults. Please also include any packages that are jointly commissioned by ICBs and Local Authorities and specify where applicable.

1) Please provide a list of current domiciliary care providers commissioned by the ICB. Next to each provider please include within the information whether or not each provider is part of a framework agreement, block contract, spot purchase or other arrangement (please specify)

2) How many referrals have not been fulfilled by providers in each of the previous three calendar months in the following areas: (please include total hours for each package)

Supported living
Domiciliary care

3) Please provide the number of children assessed as requiring complex care or domiciliary care who are currently awaiting a care package along with the average waiting time. Please specify if the complex care relates to physical care (ie tracheostomy) or complex by way of learning disability or mental health including autism. (Please specify children over the age of 16 (in terms of numbers of cases). We would ask that all children are included aged 4-18.

4) What proportion of domiciliary care and complex care packages are commissioned via Spot Purchase and what is the total value of this? Please provide the figures for the last two years. Domiciliary care refers to providing support and personal care within the family dwelling.

5) how many clients/service currently require supported living accommodation with such needs at the time of writing this email? This can apply to people both under and over 18.

6) Who are your current awarded providers for all homecare/supported living related packages? Please specify all providers including those that have been awarded inside a framework, but also those outside- such as spot purchase. Framework can include, PSLs, tenders or dynamic purchasing agreements. Please specify which category each provider falls into.

7) What is the total value of spend in these areas (please break down into Children and Adults)> Please provide total spend data for: 2022-2023, 2023-2024, 2024 to 2025

Our response to your request:

Please see attached spreadsheet.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Affairs via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: https://ico.org.uk/for-the-public/.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via https://ico.org.uk/concerns/.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board

nnicb-nn.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the Open Government Licence (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.