Nottingham and Nottinghamshire Integrated Care Board

16/07/2025

NN-ICB/25-1223

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 23 June 2025, regarding fraud incidents relating to Personal Health Budgets. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we do hold the information requested.

Details of your request:

Under the Freedom of Information Act 2000, I would like to request the following information relating to Personal Health Budgets (PHBs) issued or managed by your ICB.

Please provide this information broken down by individual financial year (e.g. 2020/21, 2021/22, 2022/23, 2023/24, 2024/25 to date), for each of the past five financial years or as many as you have data for:

1. The number of fraud concerns or cases involving Personal Health Budgets that were:
    - Alleged or reported
    - Under investigation
    - Proven or substantiated
    - Unfounded or dismissed
2. The financial value (£) associated with:
    - Proven or substantiated fraud cases
    - Any financial recoveries made by the ICB as a result
3. Where held, please indicate whether each case involved:
    - Direct payments to individuals
    - Third-party managed budgets
    - Notional budgets
4. If available, please include brief anonymised summaries of the types of fraud involved (e.g. falsified receipts, ineligible spending), while ensuring no personal or identifying information is disclosed.

Our response to your request:

Cases referred to ICB's Internal Auditors	Financial Year	Outcome	Type of PHB	Reason	£value (if applicable)
Case 1	2022/23	Dismissed	Direct Payment	Mis-spend	N/A
Case 2	2023/24	Dismissed	Direct Payment	Excessive hours for employee not approved by ICB	N/A
Case 3	2023/24	Resolved – set up repayment plan	Direct Payment	Employee not paying back overpaid wages	Under £400
Case 4	2023/24	Resolved – repaid by family	Direct Payment	Mis-spend	Under £1000
Case 5	2023/24	Dismissed	Direct Payment	Using company Invoice for mileage claim	N/A
Case 6	2024/25	Under investigation	Third Party	-	-
Case 7	2024/25	Under investigation	Direct Payment	-	-

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Affairs via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: https://ico.org.uk/for-the-public/.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via https://ico.org.uk/concerns/.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board

nnicb-nn.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the Open Government Licence (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.