

19/06/2025

NN-ICB/25-1202

Dear Requestor

**Re: Freedom of Information Request**

Thank you for your request for information, received on 28 May 2025, regarding Enhanced Services in Primary Care. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we do hold the information requested.

**Please find below our response to your request:**

To better understand and support the enhanced services you commission through primary care for LTC management (including Diabetes, Cardiovascular Disease, Chronic Kidney Disease, Respiratory conditions, etc.), we kindly request the following information:

1. **List of Enhanced Services (LES)/Incentivisation schemes:** Please provide a list of the services (specifications if possible) you commission through primary care specifically for LTC management.  
[Please find attached a table listing the ICB's Primary Care LES and incentive schemes.](#)  
Please also include prescribing incentive schemes from your Medicines Optimisation Team.  
[There are currently no prescribing incentive schemes from the ICB's Medicines Optimisation Team.](#)
2. **Delivery Level:** Are these services delivered at a practice level, PCN level, or another level?  
[These are all delivered at a practice level.](#)
3. **Commissioning Method:** Are these services commissioned in bulk or individually?
  - a) Contracting Details: How are primary care providers contracted to deliver these services? For example, is a percentage paid upfront with the remainder upon delivery?  
[Primary Care providers are paid quarterly following submission of a claim form.](#)
  - b) Measurement Criteria: Are primary care providers measured based on activity outputs or outcomes?  
[Activity.](#)
4. **Review Schedule:** When are these services due for review?  
[They are currently undergoing a review.](#)
5. **Support Interest:** Would you be interested in any support in designing, delivering, or evaluating the impact of these enhanced services for your population?

The Freedom of Information Act 2000 provides public access to information held by public authorities. The Act covers all recorded information that is held by a public authority in England, Wales and Northern Ireland, and by UK-wide public authorities based in Scotland. The Act does not cover information that is not already in recorded form.

Examples of recorded information include:

- Printed documents
- Computer files
- Letters
- Emails
- Photographs
- Sound or video recordings

In order for the ICB to process your request successfully, please can you clarify your request and confirm what recorded information you require in relation to Question 5.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Affairs via [lucy.branson@nhs.net](mailto:lucy.branson@nhs.net) or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board

[nnicb-nn.foi@nhs.net](mailto:nnicb-nn.foi@nhs.net)

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via [nnicb-nn.foi@nhs.net](mailto:nnicb-nn.foi@nhs.net). All requests for re-use will be responded to within 20 working days of receipt.