Nottingham and Nottinghamshire Integrated Care Board

01/07/2025

NN-ICB/25-1200

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 27 May 2025, regarding children's bowel and bladder service. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we partially hold the information requested.

Please find below our response to your request:

1. Does your ICB currently commission a dedicated community bowel and bladder (continence) service for children and young people?

   If yes, please provide:

   - The name of the service and which Trust or provider is commissioned to provide this service. The age range covered. Whether the service includes Tier 1, Tier 2 and Tier 3 continence care. The date the service was first commissioned. The referral pathway for children to access any continence services.

   If no:

   - Are there any plans to commission such a service?
   - How are children with continence needs currently supported in your ICB area?

   Nottingham and Nottinghamshire ICB commissions a Tier 2 service, provided by CityCare, for patients aged 4-18 registered with a GP in Nottingham City, (up to 25 years for children/young people with special educational needs and disabilities). Referrals can be made by community paediatricians, GPs or the Children's Public Health.

   The ICB commissions enhanced nursing provision into the Continence Team, part of the Healthy Families Team, for Nottinghamshire County patients aged 4-18. Referral routes vary by service.

   The CityCare contract was first commissioned in July 2018.

2. Does your ICB collect or hold data on children presenting with bowel and bladder issues (e.g. constipation, urinary retention, faecal incontinence) in A&E or primary care settings?

   If so:

   - How is this data coded and classified?

   The ICB holds data on children and young people presenting in A&E with chronic constipation, constipation and retention of urine. In terms of primary care, the ICB holds data relating to bladder and bowel continence/incontinence and on referrals to incontinence clinics.

3. Are children who present to A&E with abdominal pain or constipation routinely referred to a community continence service? If so, which service?

   The ICB does not hold this information.

4. Does your ICB hold data on the number of children accessing continence support services in the past three years (e.g. referrals, community appointments, home care)? If so, please provide figures.

   The ICB holds data on numbers referred from primary care and these are as follows:

Diagnosis	Number of Patients
Bowels - continent (last 3 years)	305
Bladder continence (last 3 years)	765
Bowels - incontinent (last 3 years)	240
Bladder - incontinent (last 3 years)	505
Referred to continence clinic/nurse (intervention)	1350

5. Has your ICB carried out a local needs assessment or gap analysis relating to children's continence care in the past five years? If yes, please provide a copy or summary.

   No, however, the ICB does hold some data in relation to presentations at A&E relating to continence – see attached Powerpoint presentation which may be of interest to you.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Affairs via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: https://ico.org.uk/for-the-public/.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via https://ico.org.uk/concerns/.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board

nnicb-nn.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the Open Government Licence (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.