

20/06/2025

NN-ICB/25-1196

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 24 May 2025, regarding the administration of ciprofloxacin to patients and associated adverse reactions in Nottingham and Nottinghamshire. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we partially hold the information requested.

Please find below our response to your request:

I wish to obtain information regarding the administration of ciprofloxacin to patients and associated adverse reactions in Nottingham and Nottinghamshire.

1. The number of formal complaints and grievances submitted by patients, or on behalf of the patient, questioning or challenging the basis of their Ciprofloxacin administration in
 - a) Nottingham and Nottinghamshire hospitals,
 - b) UK wide hospitals in each year since 2019.
2. The number of formal complaints and grievances submitted by patients or their families reporting adverse reactions as a result of Ciprofloxacin administration in
 - a) Nottingham and Nottinghamshire hospitals,
 - b) UK wide hospitals in each year since 2019.

Answers to Questions 1 and 2:

- a) The ICB's Patient Experience Team received no formal complaints since 2019 from patients/families about Ciprofloxacin administration for Nottingham and Nottinghamshire hospitals.
 - b) The ICB's Patient Experience Team does not hold information about UK wide hospitals.
3. Information on the guidelines provided to doctors for the prescription of Ciprofloxacin to patients over 60 years old in Nottingham and Nottinghamshire hospitals

The ICB does not hold this information. NHS Nottingham and Nottinghamshire ICB is a commissioner of health services; it does not provide services and, as such, does not treat patients. You may wish to contact individual providers to request their internal prescribing guidelines and how to submit a Freedom of Information request to each provider can be found on their websites linked below:

- Nottingham University Hospitals NHS Trust - <https://www.nuh.nhs.uk/freedom-of-information>
- Sherwood Forest Hospitals NHS Foundation Trust - <https://www.sfh-tr.nhs.uk/about-us/regulatory-information/freedom-of-information/foi-request-form/>
- Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust - <https://www.dbth.nhs.uk/contact/freedom-of-information/>.

4. Information on the course of action followed by the Nottingham and Nottinghamshire ICB if a doctor prescribed medication against MHRA guidelines, without sound justification which results in harm of a patient.

In line with the Delegation Agreement in respect of Primary Medical Services (GP Practices) between NHS England and NHS Nottingham and Nottinghamshire Integrated Care Board, the ICB ensures that all complaints/concerns regarding any named performer (GP) are escalated to the Local NHS England Team for review. It is not the responsibility of the ICB, if prescribed by a hospital doctor.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Affairs via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>.

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board

nnicb-nn.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.