NHS
Nottingham and Nottinghamshire
Integrated Care Board

08/07/2025

NN-ICB/25/1214

Dear Requestor

Re: Freedom of Information Internal Review

Thank you for your patience while we carried out an internal review of your Freedom of Information request regarding the number of care packages managed by Thornbury (TCS) commissioned by NHS Nottinghamshire Integrated Care Board (ICB).

Your original request was received on 12 June 2025, and we issued our response on 26 June 2025. In that response, we withheld the requested information under Section 40(2) of the Freedom of Information Act 2000, on the grounds that disclosing it could potentially lead to the identification of individuals, which would constitute a breach of the Data Protection Act 2018.

Following your request for an internal review, we have reassessed the information in light of available data in the public domain and the specific circumstances of your request. We have concluded that, in this case, the risk of identifying any individual is minimal and does not meet the threshold for the exemption to apply. As such, the original application of Section 40(2) was not necessary.

While our initial decision was made with the intent of safeguarding personal data, we acknowledge the importance of transparency and public interest. We sincerely apologise for any inconvenience caused by the earlier decision and are now pleased to confirm that the number of care packages currently managed by Thornbury (TCS), commissioned by the ICB, is two.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: https://ico.org.uk/for-the-public/.

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via https://ico.org.uk/concerns/.

Yours sincerely

Lucy Branson, Director of Corporate Affairs
NHS Nottingham and Nottinghamshire Integrated Care Board

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the Open Government Licence (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.