

14/01/2025

NN-ICB/24-1028

Dear Requestor

**Re: Freedom of Information Request**

Thank you for your request for information, received on 13 December 2024, regarding services for continuing health care for both adults and children with complex needs and being supported at home. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we do hold the information requested.

Please find below our response to your request:

1. Do you currently have a contract or Framework in place to commission CHC funded packages for both Adults and Children?

- If Yes – How does a Provider Join this Framework.
- If No – How do you Commission packages.

Yes.

We currently have contracts in place and therefore the ICB does not have plans to open a window of procurement to join our framework.

2. How many packages of care for Adults and Children with complex needs eligible for CHC funding have you commissioned over the last 12-month period 1st January 2024-31<sup>st</sup> December 2024.

Adult – 1789 (this is the combined total number of complex and standard needs packages as the ICB does not have a method of identifying just the complex packages).

Children – 56 (this is the combined total number of complex and standard needs packages as the ICB does not have a method of identifying just the complex packages).

3. Do you have a set rate for commissioned packages for both adults and children and if yes what is the current rate?

Please see the attached two documents.

4. What is the correct phone number or email address for the team who commission packages of care for CHC funded Adults and Children with complex care needs.

The email address to contact the ICB's Commissioning Team is [nnicb-nn.chcteam@nhs.net](mailto:nnicb-nn.chcteam@nhs.net).

5. For Commissioning, please advise of their name, email address and telephone number.

The generic email address to contact the ICB's Commissioning Team is [nnicb-nn.chcteam@nhs.net](mailto:nnicb-nn.chcteam@nhs.net).

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Affairs via [lucy.branson@nhs.net](mailto:lucy.branson@nhs.net) or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board

[nnicb-nn.foi@nhs.net](mailto:nnicb-nn.foi@nhs.net)

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