

10/01/2025

NN-ICB/24-1024

Dear Requestor

Re: Freedom of Information Request

Thank you for your request for information, received on 11 December 2024, regarding complex care commissioning. We have processed your request in accordance with the Freedom of Information Act 2000 (FOIA).

Under the FOIA, public authorities like ours are required to respond to requests for information within 20 working days. In response to your request, I can confirm that we partially hold the information requested.

Please find below our response to your request:

- Number of providers on the Nottingham / Nottinghamshire ICB Adults Complex Homecare (CHC) Framework

155

- Number of providers on the Nottingham / Nottinghamshire ICB Childrens Complex Homecare (CHC) Framework

10

- Number of new packages of care commissioned by the ICB this calendar year against each framework

Adults – 1608

Children – 44

- Total hours of care commissioned by the ICB this calendar year against each framework

The ICB does not hold this information. Our packages are not recorded in hours in a way we can extract from the database.

- Number of new packages of care commissioned by the ICB on a spot contract basis for complex Adults

131 (since April 2024)

- Number of new packages of care commissioned by the ICB on a spot contract basis for complex children

10 (since April 2024)

- total hours of care commissioned by the ICB on a spot contract basis for Adults

The ICB does not hold this information. Our packages are not recorded in hours in a way we can extract from the database.

- total hours of care commissioned by the ICB on a spot contract basis for Adults

The ICB does not hold this information. Our packages are not recorded in hours in a way we can extract from the database.

- any information you have on commissioning trends for framework and spot contracts (Number of packages, total hours, hours per package etc.) over the past 3 years

The ICB does not hold information on total hours or hours per package on the system, however we can issue the following information:

Year	Patients with package (framework)	Patient with package (non-framework)
2022/23	1239	549
2023/24	1604	321
2024/25	1395	219

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) has an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Director of Corporate Affairs via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of NHS Nottingham and Nottinghamshire Integrated Care Board

nnicb-nn.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via nnicb-nn.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.