

22/12/2023

NN-ICB/23/550

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information that you have requested. A response to your request is below.

In the request you asked:

No	Question	Response
1	Do you currently provide a Community MSK Physiotherapy Service?	Yes
2	As part of this service, do you provide the following: a) Standard Physiotherapy Service b) Rheumatology Service c) Pain Service d) Ortho/ICATs/MCATs Service	Yes Yes Yes Yes
3	If yes, are any of these Consultant-Led, and if so, which are?	Yes – all of them.
4	What is the total spend per annum for the Community MSK Physiotherapy Service? Please could you provide a breakdown of each of the above referenced services also if possible.	22/23 Actual Spend: Provider A - £1,666,484 Provider B - £691,949 Provider C- £2,161,898 Provider D - £1,958.426
5	For each of the above referenced services, are providers expected to provide any additional services that sit outside of normal scope of practice e.g. hydrotherapy, domiciliary physio or fracture liaison services?	No
6	What is the average referral to treatment time for each of the above referenced services?	See table below.
7	Please confirm who your current provider(s) is(are)?	Provider A – Connect Health Provider B – Circle Health

		Group Provider C - PICS Provider D – Citycare
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Q6: What is the average referral to treatment time for each of the above referenced services?	Provider A	Provider B	Provider C	Provider D
Standard Physiotherapy Service	12 days	28 days	N/A – Not included in contract	58.6 days
Rheumatology Service	N/A – Not included in contract	N/A – Not included in contract	N/A – Not included in contract	Not commissioned to deliver RTT
Pain Service	N/A – Not included in contract	Refer out to PICS	42.7 days	57.9 days
Ortho/ICATs/MCATs Service	41 days	42 days	N/A – Not included in contract	48 days

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

notts.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via notts.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.