

30/11/2023

NN-ICB/23/544

Dear Requestor

**RE: Freedom of Information Request**

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we partially hold the information that you have requested. A response to your request is below.

In the request you asked:

**Within your ICS**

- a) Where are you using multi medicine pill pouches? E.g., acute hospitals, mental health hospitals, nursing homes, residential care homes, patient's homes.

Nottingham and Nottinghamshire ICB do not hold this information on behalf of other organisations, you may wish to contact our provider organisations directly. There is information relating to compliance aids within the following document which may help. [Prescribing Contract \(nottsapc.nhs.uk\)](https://nottsapc.nhs.uk).

- b) Which type of organization is requesting them? E.g., Hospitals, nursing homes, community care providers.

Nottingham and Nottinghamshire ICB do not hold this information

- c) Who provides these pouches? E.g., Hospitals, community pharmacies (Please state name & address).

Nottingham and Nottinghamshire ICB do not hold this information.

2. Does your ICS conduct continued care at home visits solely for the purpose of conducting medication adherence prompts?

No, Nottingham and Nottinghamshire ICB do not conduct continued care at home visits solely for medication adherence prompts.

If so,

- a) What type of patient are you providing this service for? E.g., Fragility, mental health, Parkinson's disease, epilepsy.
- b) How many patients require these medication prompt visits per month?
- c) How long does it take for the staff member/ carer to conduct a patient medication prompt visit?

3. In your ICS, are you using medical devices or technology to improve medication adherence at home?

Nottingham and Nottinghamshire ICB do not hold this information.

If so,

- a) What type of device/ technology are you using?
- b) Is this device/ technology used in conjunction with patient medication prompt visits? Or has this reduced the number of medication prompt visits required?
- c) Are you planning on increasing investment or the number medication adherence solutions available to your local population to improve medicines adherence at home? (Especially for the most vulnerable patients.) If so, how?

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via [lucy.branson@nhs.net](mailto:lucy.branson@nhs.net) or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

[notts.foi@nhs.net](mailto:notts.foi@nhs.net)

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