

12/12/2023

NN-ICB/23/542

Dear Requestor

**RE: Freedom of Information Request**

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information that you have requested. A response to each part of your request is below.

In the request you asked:

- What is the name of your ICB?  
Nottingham and Nottinghamshire ICB.
- How many home care (domiciliary care) providers are within your ICB??  
253 (across the ICS including non-contracted providers)
- Who is currently using a software management system? (specifically a digital-based system?)  
Home care providers are independent providers and therefore, the ICB does not hold this information. You may wish to contact the individual providers for this information.
- How many providers are currently using digital home care management software?  
134 (53%) of home care providers have said they have a Digital Social Care Record.
- Can you provide a summary of the ratings of all the agencies that are within your board? i.e.
  - 15 rated Outstanding
  - 138 rated Good
  - 31 rated Requires Improvement
  - 1 rated Inadequate
  - 1 rated Insufficient Evidence To Rate
  - 67 Not Rated
- Does the ICB have any grant funding available to motivate providers to migrate from paper based to digital social care record systems?  
Yes.
- If answer 'yes', how much for each financial year is still available?  
The ICB can offer a minimum of £2000 and maximum of £8,000 depending on the number of people supported. We do not hold the information requested for each financial year.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via [lucy.branson@nhs.net](mailto:lucy.branson@nhs.net) or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

[notts.foi@nhs.net](mailto:notts.foi@nhs.net)

*All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence \(OGL\)](#) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via [notts.foi@nhs.net](mailto:notts.foi@nhs.net). All requests for re-use will be responded to within 20 working days of receipt.*