Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information that you have requested. A response to your request is below.

In the request you asked:

1. Does your ICB have a policy regarding abuse, violence or aggression towards primary care staff by patients?

    No, primary care clinicians are independent contractors and will have their own policies in place.

2. Can you verify if this document (link below) is the latest policy on this issue for your ICB? If this is not correct, can you please provide a copy or link to the correct latest policy for this?

    The link below is the current policy in place for ICB members of staff.

    https://notts.icb.nhs.uk/wp-content/uploads/sites/2/2022/04/HS-001-Health-Safety-and-Security-Policy-v2.0.pdf

3. Does your ICB have a policy regarding stalking and harassment (i.e. repeated intrusions) of primary care staff by patients? If so, please could you provide a copy or link to it?

    No, primary care clinicians are independent contractors and will have their own policies in place.

4. Does your ICB have a policy regarding primary care staff who experience domestic abuse?

    No, primary care clinicians are independent contractors and will have their own policies in place.

5. Can you verify if this document (link below) is the latest policy on this issue for your ICB? If this is not correct, can you please provide a copy or link to the correct latest policy for this?

    The link below is the current policy in place for ICB members of staff.

https://notts.icb.nhs.uk/wp-content/uploads/sites/2/2022/04/HR-013-Domestic-Violence-and-Abuse-Policy-v1.0.pdf

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: https://ico.org.uk/for-the-public/

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via https://ico.org.uk/concerns/

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

notts.foi@nhs.net