

27/11/2023

NN-ICB/23/503

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we partially hold the information that you have requested. A response to each part of your request is below.

In the request you asked:

Please can you provide under the Freedom of Information Act the answers to the below queries. All questions are in relation to care provided in the patients/clients own home with a dataset covering the period of 09/2022 – 09/2023. If the information cannot be split as requested for any sections, then please provide the total numbers.

Please can you provide under the Freedom of Information Act the answers to the below queries. All questions are in relation to care provided in the patients/clients own home with a dataset covering the period of 09/2022 – 09/2023. If the information cannot be split as requested for any sections, then please provide the total numbers.

Please note, the information provided below for questions 1 - 7 is in relation to patients residing in the legacy Nottingham and Nottinghamshire CCG geographical area. The ICB does not hold the information for patients residing in the legacy Bassetlaw CCG geographical area.

Questions 9 and 10 have been answered for Nottingham and Nottinghamshire ICB.

1. How many Adults are receiving CHC funded care in their own homes for the follow categories.

Complex Care – Brain Injury, Spinal Injury, Trache/Vent care	The ICB does not hold this information.
Progressive Conditions – such as MND, Huntington's, etc	The ICB does not hold this information.
Learning Disabilities	67
Mental Health	20

2. How many Children are receiving CHC funded care in their own homes for the following categories;

- Complex Care – Brain Injury, Spinal Injury, Trache/Vent care
- Progressive Conditions – Rett Syndrome, Duchenne Muscular Dystrophy, etc
- Learning Disabilities

There are 78 children receiving CHC funded care in their homes for the above categories. The ICB does not hold a breakdown of these figures to identify those with complex care / progressive conditions.

3. How many Adults are in receipt of a Personal Health Budget for a complex or progress condition for which they are cared for in their own home.

There are 2014 adults in receipt of a Personal Health Budget for which they are cared for in their own home. The ICB does not hold a breakdown of these figures to identify those with complex care / progressive conditions.

4. How many Children are in receipt of a Personal Health Budget for a complex or progress condition for which they are cared for in their own home.

There are 78 children in receipt of a Personal Health Budget for which they are cared for in their own home. The ICB does not hold a breakdown of these figures to identify those with complex care / progressive conditions.

5. How many adults are receiving live-in care in their own homes for the below.

- Complex live-in care
- Non-complex live-in care

The ICB does not hold this information.

6. How many children are receiving live-in care in their own homes for the below.

- Complex / Progressive conditions – Brain Injury, Spinal Injury, Huntington’s, etc.
- Non-complex live-in care

The ICB does not hold this information.

7. What is the highest & lowest contractual rate paid to providers for each of the services/categories above – complex and progressive may be combined however Adults vs. Children, and Complex vs. Non-Complex should be separated.

Adults rates from 01/04/23:

Lowest Standard Rate (For Urban Areas) - £20.25/hour

Highest Standard Rate (For Extra Rural Areas) – £21.75

Lowest Complex Rate (For Urban Areas) - £23.06/hour

Highest Complex Rate (For Extra Rural Areas) - £24.56/hour

Childrens rates from 01/04/23:

Lowest Standard Rate (Urban Areas) - £20.32/hour

Highest Standard Rate (Rural Areas) – £21.01/hour

Lowest Enhanced Rate (Urban Areas) - £25.28/hour

Highest Enhance Rate (Rural Areas) - £25.95

8. Please provide a structure chart for the Commissioning / Contracts / Brokerage / CHC Teams inclusive of names and job titles (where appropriate).

The Nottingham and Nottinghamshire ICB staff organogram is available on the ICB website which includes job titles but does not include names as this is deemed as personal information (please

see below exemption) - <https://notts.icb.nhs.uk/wp-content/uploads/sites/2/2022/04/NN-ICB-Organogram-31-12-2022.pdf>

Section 40 (2)

The ICB does hold this information however we are unable to provide the names of individuals as this information is personal information/ third party personal information. This information is exempt under section 40(2) of the Freedom of Information Act 2000.

As defined by the Data Protection Act, personal data constitutes as:

“Personal data” means any information relating to an identified or identifiable living individual.

“Identifiable living individual” means a living individual who can be identified, directly or indirectly, in particular by reference to -

(a) an identifier such as a name, an identification number, location data or an online identifier, or

(b) one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of the individual

9. What is the ICB’s total annual Continuing Healthcare spend?

2023/24 Forecast: £170.175m

10. What is the ICB’s current Continuing Healthcare budget?

2023/24 Budget: £159.628m

11. By which processes does the ICB broker/commission packages of care for Continuing Healthcare patients? i.e telephone, email, software etc.

The ICB’s delivery teams use telephone and email to commission packages of care for CHC patients.

12. What, if any, procurement contract does the ICB use to engage Home Care agencies for Continuing Healthcare? What are the end dates for any such contracts?

The ICB currently has a framework of providers, all of whom have been through a full Any Qualified Provider Procurement Process. The current contract end dates are 31st March 2025, with an option to extend for a further 2 years (although this extension is not guaranteed). The ICB open further procurement ‘windows’ at points throughout the life of the contract. There have been 3 windows so far on the current contract.

13. What, if any, challenges do the ICB face when sourcing a home care provider for a patient/client with complex needs in relation to either geography or condition. For example – shortage of support for Trache clients, or sourcing difficulties for a certain town

As part of the ICB’s contract we do specify that we require providers to be able to meet complex needs. During procurement the providers can confirm that they are able to meet complex needs. Where they do this is circulated to our operational teams for when they are seeking packages. The ICB is not aware of any issues with sourcing packages of care for complex packages.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

notts.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via notts.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.