Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we partially hold the information that you have requested. A response to your request is below.

In the request you asked:

1.   When was your last networking (LAN, Core & Edge refresh, and when is the next refresh planned?

The last networking refresh was deployed in 2022/23. Nottingham and Nottinghamshire ICB do not hold the information in relation to the when the next refresh is planned.

1a. What would you like to improve upon in your next refresh?

Nottingham and Nottinghamshire ICB do not hold this information.

1b. Could you please confirm the supplier for your current contract and the vendor that you are using?

Nottinghamshire Health Informatics Service, Cisco.

2.   When was your last Wi-Fi refresh, and when is the next refresh planned?

The last WIFI refresh was deployed in 2022/23. Nottingham and Nottinghamshire ICB do not hold the information in relation to the when the next refresh is planned.

2a. What would you like to improve upon in your next refresh?

Nottingham and Nottinghamshire ICB do not hold this information.

2b. Could you please confirm the supplier for your current contract and the vendor that you are using?

Nottinghamshire Health Informatics Service, Cisco.

3.   When was your last Telephony Hardware refresh, and when is the next refresh planned?

Telephony hardware is continually refreshed as required.

3a. What would you like to improve upon in your next refresh?

Nottingham and Nottinghamshire ICB do not hold this information.

3b. Could you please confirm the supplier for your current contract and the vendor that you are using?

The ICB telephony is provided by a hosted Mitel solution from Nottinghamshire Health Informatics Service.

4. When was your last Unified Communications refresh, and when is the next refresh planned?

Nottingham and Nottinghamshire ICB use Microsoft for its unified communications tool, this forms part of a wider NHS contract with Microsoft and is not managed by the ICB.

4a. What would you like to improve upon in your next refresh?

Nottingham and Nottinghamshire ICB do not hold this information.

4b. Could you please confirm the supplier for your current contract and the vendor that you are using?

Microsoft

5. Do you currently use SD-WAN or SASE, if not it this something that you are planning to do?

Nottingham and Nottinghamshire ICB use SD-WAN.

5a. If yes, could you please confirm the supplier for your current contract and the vendor that you are using?

Nottinghamshire Health Informatics Service, Fortinet

6. What adoption of asset tracking/real-time asset locating, or RFID has been implemented or is being considered or planned?

Nottingham and Nottinghamshire ICB do not hold this information.

6a. Can you confirm contract dates and vendors?

Nottingham and Nottinghamshire ICB do not hold this information.

7. Do you have an alert/notification solution in place for reducing false alarms or is this being considered or planned?

Nottingham and Nottinghamshire ICB do not hold this information.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO

cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: https://ico.org.uk/for-the-public/

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via https://ico.org.uk/concerns/

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

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