

26/09/2023 NN-ICB/23/435

**Dear Requestor** 

**RE: Freedom of Information Request** 

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do not hold the information that you have requested. A response to your request is below.

In the request you asked:

I would like to instigate a Freedom of Information request relating to the dental practice I am registered with. The request relates to My Dentist at Station Street Dental practice in Kirkby in Ashfield.

I believe they are prioritising private patients over NHS patients. I would like to know how many treatments and check ups have been carried out on private patients and how many have been carried out on NHS patients. I would also like to know how many treatments (including check ups) have been cancelled for private and NHS patients.

Nottingham and Nottinghamshire ICB is responsible for commissioning all NHS dental services including those available on the high street (primary care dental services), specialist dental services in primary care e.g., Intermediate Minor Oral Surgery (IMOS) and Community Dental Services (CDS) as well as from Hospital Trusts. Private dental services are not within the scope of responsibility for the ICB because dental practitioners are independent contractors to the NHS and therefore many dental practices operate a mixed private/NHS model of care.

- 1) I would like to know how many treatments and check ups have been carried out on private patients and how many have been carried out on NHS patients.
  - Nottingham and Nottinghamshire ICB do not hold the information in relation to the number of treatments and checkups that have been carried out on private patients and do not hold this level of detail for NHS registered patients.
- 2) I would also like to know how many treatments (including check ups) have been cancelled for private and NHS patients.
  - Nottingham and Nottinghamshire ICB do not hold this information.

For context, the structure of most NHS Dental Contracts are based on a Units of Dental Activity (UDA) Model. This is where the NHS Contract has a set target of Units of Dental Activity (UDA) assigned to them. Each banding of NHS treatment is worth a certain number of UDA for the associated course of treatment where NHS Dental Providers claim this against their contract target. The specific contract you have requested information for is a co-located contract where delivery of their target is made from two treatment locations. This patient split between the two locations would be at the discretion of the provider.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via <a href="mailto:lucy.branson@nhs.net">lucy.branson@nhs.net</a> or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: https://ico.org.uk/for-the-public/

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <a href="https://ico.org.uk/concerns/">https://ico.org.uk/concerns/</a>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board* 

notts.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the Open Government Licence (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via notts.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.