

07/09/2023

NN-ICB/23/423

Dear Requestor

**RE: Freedom of Information Request**

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we partially hold the information that you have requested. A response to each part of your request is below.

In the request you asked:

1) ICB Name

NHS Nottingham and Nottinghamshire ICB.

2) How many of your GP surgeries have the following clinical system:

1. SystemOne?

116

2. Emis?

14

3. Other?

0

3) Who currently funds patient arrival check in screens for your GP surgeries?

Patient arrival check in screens are funded by individual GP Practices.

4) If ICB Funded:

1. Do you have a current contract in place?

2. Who is the provider/supplier?

3. What is the contract end date?

4. How long was the contract for?

5. What was the value of the contract?

6. Do you have any plans to renew the contract?

7. Why do you order from this provider/supplier?

Not applicable for all of the above. You may wish to contact individual GP Practices to request this information. The GP Practices within our ICB can be found on the Nottingham and Nottinghamshire ICS website (<https://healthandcarenotts.co.uk/care-in-my-area/>) and contact details for each GP Practice can be found on their individual websites.

5) If you do not have a contract in place:

1. Do you order ad-hoc?
2. Who is the provider/supplier?
3. How many do you order on an annual basis?
4. What is the average value of an order?
5. Why do you order from this provider/supplier?

The ICB does not hold the information requested above as patient arrival check in screens are funded by individual GP Practices. You may wish to contact individual GP Practices to request this information. The GP Practices within our ICB can be found on the Nottingham and Nottinghamshire ICS website (<https://healthandcarenotts.co.uk/care-in-my-area/>) and contact details for each GP Practice can be found on their individual websites.

6) Do you have any plans to procure patient arrival check in screens for your GP surgeries in the future? If so:

1. When?
2. How many/what is the budget?
3. What features/functionality are you looking for, if any?

The ICB currently does not have any plans to procure patient arrival check in screens.

7) Do you order through a framework, if so, which one?

Not applicable.

8) Please can you list the PCNs which fall within your ICB?

This information is publicly available on the Nottingham and Nottinghamshire ICS website - <https://healthandcarenotts.co.uk/care-in-my-area/>

9) Who is the IT Programme Manager within the Digital/IT Directorate within your ICB?

Andrew Fearn, Chief Digital Officer.

10) Please supply a list of all Digital and Transformation Lead PCN Leads within your region?

The ICB does hold this information however we are unable to provide the names of the individuals as this information is personal information/third party personal information. This information is exempt under section 40(2) of the Freedom of Information Act 2000.

As defined by the Data Protection Act, personal data constitutes as:

“Personal data” means any information relating to an identified or identifiable living individual.

“Identifiable living individual” means a living individual who can be identified, directly or indirectly, in particular by reference to -

- (a) an identifier such as a name, an identification number, location data or an online identifier, or
- (b) one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of the individual

You may wish to contact each PCN Clinical Director's GP Practice to request this information. The names and the corresponding GP Practices of PCN Clinical Directors are publicly available on the Nottingham and Nottinghamshire ICS website - <https://healthandcarenotts.co.uk/care-in-my-area/>

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via [lucy.branson@nhs.net](mailto:lucy.branson@nhs.net) or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

[notts.foi@nhs.net](mailto:notts.foi@nhs.net)

*All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence \(OGL\)](#) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via [notts.foi@nhs.net](mailto:notts.foi@nhs.net). All requests for re-use will be responded to within 20 working days of receipt.*