

31/08/2023

NN-ICB/23/407

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do partially hold the information that you have requested. A response to your request is below.

In the request you asked:

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- Support and Maintenance- e.g. switches, router, software etc
 - Managed- If this includes services than just LAN.
1. Contract Type: Managed or Maintenance
[Managed.](#)
 2. Existing Supplier: Who is the current supplier?
[Nottinghamshire Health Informatics Service.](#)
 3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier, please split the annual averages spent for each supplier.
[Nottinghamshire Health Informatics Service are funded through an NHS Block contract covering all aspects of support and service. Therefore, it is not possible to breakdown the cost per user for this service only.](#)
 4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
[736 Users within ICB](#)
[4224 GP's](#)
 5. Number of Sites: The number of sites, where equipment is supported by each contract.
[4 Sites ICB bases](#)
[143 Sites GP sites](#)
 6. Hardware Brand: What is the hardware brand of the LAN equipment?
[Cisco.](#)
 7. Contract Description: Please provide me with a brief description of the overall contract.

Nottinghamshire Health Informatics Service is an NHS Organisation providing all IT Support Services to the ICB via a block contract under a Partnership Agreement.

This incorporates all aspects of LAN management, including all ongoing maintenance and support via an SLA.

8. Contract Duration: What is the duration of the contract and can you please also include any extensions this may include.

Nottinghamshire Health Informatics Service is an NHS Organisation providing all IT Support Services to the ICB via a block contract under a Partnership Agreement.

The contract with Nottinghamshire Health Informatics Service renews each Financial Year.

9. Contract Expiry Date: When does the contract expire?

Nottinghamshire Health Informatics Service is an NHS Organisation providing all IT Support Services to the ICB via a block contract under a Partnership Agreement.

The contract with Nottinghamshire Health Informatics Service renews each Financial Year.

10. Contract Review Date: When will the organisation be planning to review the contract?

12 month rolling contract which is reviewed 31 March

11. Responsible Officer: Contact details including name, job title, contact number and email address?

Andrew Fearn – [General Enquiries - NHS Nottingham and Nottinghamshire ICB](#)

If the LAN maintenance is included in-house please include the following information:

1. Hardware Brand: What is the hardware brand of the LAN equipment?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

Not applicable.

If the contract is managed by a 3rd party e.g. Can you please provide me with

1. Existing Supplier: Who is the current supplier?
[Nottinghamshire Health Informatics Service](#)
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
[736 Users within ICB](#)
[4224 GP's](#)
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
[4 Sites ICB bases](#)
[143 Sites GP sites](#)
4. Contract Type: Managed, Maintenance, Installation, Software
[Nottinghamshire Health Informatics Service covers all aspects of LAN including management, maintenance, installation and software.](#)

5. Hardware Brand: What is the hardware brand of the LAN equipment?

Cisco

6. Contract Description: Please provide me with a brief description of the overall contract.

Nottinghamshire Health Informatics Service is an NHS Organisation providing all IT Support Services to the ICB via a block contract under a Partnership Agreement.

This incorporates all aspects of LAN management, including all ongoing maintenance and support via an SLA.

7. Contract Duration: What is the duration of the contract and can you please also include any extensions this may include.

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9. Contract Review Date: When will the organisation be planning to review the contract?

12 month rolling contract which is reviewed 31 March

10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

Andrew Fearn – [General Enquiries - NHS Nottingham and Nottinghamshire ICB](#)

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

notts.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence \(OGL\)](#) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via notts.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.