

04/08/2023

NN-ICB/23/379

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we partially hold the information that you have requested. A response to each part of your request is below.

In the request you asked:

This request concerns the NHS provision of the wheelchair service(s) for your area. I would be most grateful if you can respond with the following information. Where you have multiple wheelchair services, I would be grateful if you could answer for each.

1. Does the service which provides wheelchairs also provide other areas of care, e.g. rehabilitation, musculoskeletal, etc.?

Ross Care – No.

Nottingham University Hospitals NHS Trust – Yes, the provider is an NHS Trust and provides a full range of Acute services.

2. When did the current contract with the service provider start?

Ross Care – 1st September 2018

Nottingham University Hospitals NHS Trust – 1st April 2023

3. When will the current contract with the service provider end?

Ross Care – 31st August 2024

Nottingham University Hospitals NHS Trust – 31st March 2024

4. When will the service(s) or contract(s) be re-tendered?

Ross Care – A date for this contract to be re-tendered has not yet been set.

Nottingham University Hospitals NHS Trust – Contract is awarded on an annual planning cycle in line with NHS Guidance.

5. When the service is re-tendered will it be combined with any other services?

Ross Care – A date for this contract to be re-tendered has not yet been set and therefore, the ICB does not hold this information.

Nottingham University Hospitals NHS Trust – Not applicable (see above).

6. Which team within the ICB is responsible for the wheelchair service(s)? E.g. is there a team which manages a portfolio of conditions, and if so what are they?

Ross Care – Acute Contracting Team

Nottingham University Hospitals NHS Trust – Acute Contracting Team

7. Please can you provide contact details (e.g. name, email address and telephone number) of the team or person responsible for commissioning the NHS Wheelchair Service(s) for the ICB?

Ross Care – Acute Contracting Team - nnicb-nn.contracting@nhs.net

Nottingham University Hospitals NHS Trust – Acute Contracting Team - nnicb-nn.contracting@nhs.net

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

notts.foi@nhs.net

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