

08/08/2023

NN-ICB/23/377

Dear Requestor

**RE: Freedom of Information Request**

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information that you have requested. A response to each part of your request is below.

In the request you asked:

1. How many Freedom of Information Requests has your organisation received in 2023 so far?

From 1 January 2023 to 3 August 2023, the ICB has received 251 FOI requests.

2. How many requests for internal review has your organisation received in 2023 so far? You may term it differently, however, you may refer to them as appeals/disputes.

For the period 1 January 2023 to 3 August 2023, the ICB has had two appeals/internal reviews.

3. Please provide the same information as requested for Q1, but for the year 2022?

NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) was established on the 1 July 2022. Therefore, there were no FOIs received by our organisation (the ICB) during the period 1 January to 30 June 2022. If you wish to request information regarding FOI activity for any of the predecessor Clinical Commissioning Groups (CCGs), please submit a further FOI request specifying the particular CCG.

For the period 1 July 2022 to 31 December 2022, the ICB received 151 FOI requests.

4. Please provide the same information as requested for Q2, but for the year 2022?

Please see response to question 3.

For the period 1 July 2022 to 31 December 2022, the ICB had two appeals/internal reviews.

5. Currently does your organisation use a 'case management' system for the processing and responding of Freedom of Information Requests? Yes/No.

Yes.

6. If yes to Q5, can you provide the systems name?

The ICB uses a bespoke database created by Nottinghamshire Health Informatics Service (NHIS) to log and manage FOI activity for the ICB.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via [lucy.branson@nhs.net](mailto:lucy.branson@nhs.net) or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

[notts.foi@nhs.net](mailto:notts.foi@nhs.net)

*All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence \(OGL\)](#) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via [notts.foi@nhs.net](mailto:notts.foi@nhs.net). All requests for re-use will be responded to within 20 working days of receipt.*