

Primary Care Commissioning Team
Sir John Robinson House
Sir John Robinson Way
Arnold
Nottingham
NG5 6DA



<Patient Name>
<Address Line 1>
<Address Line 2>
<Address Line 3>
<Postcode>

<NHS Number>

24 May 2023

Dear Patient/guardian,

Changes to Riverbank Medical Services, Church Street, Warsop, Mansfield NG20 0BP

Please disregard this letter if you are no longer a patient at Riverbank Medical Services.

As a patient of Riverbank Medical Services, we are writing to let you know about changes happening at your GP practice from 1 July 2023.

Dr Kaistha has taken the decision to serve notice on his GP contract and stop providing GP services at Riverbank Medical Services.

You do not need to do anything

We will transfer your registration to another GP practice based on where you live. You will receive another letter by 14 June 2023 outlining details of the GP practice you have been allocated to. The transfer will take place automatically, therefore you are not required to do anything to support this process.

Can I register at a different GP practice of my choice?

Yes, but please wait until after 1 July 2023 to allow for the transfer process to finish. If after 1 July 2023, you would prefer to register with an alternative practice, you can do this as long as the practice covers the area you live in. Details will be provided on how to register with a different practice of your choice should you wish to do so.

Other information

If you have any symptoms you are worried about or need medical help, please continue to contact Riverbank Medical Services as normal on 01623 844421 to get the help you need during this time. Alternatively, you can call NHS 111 for advice.

If you have any queries, please contact the NHS Nottingham and Nottinghamshire ICB Patient Experience Team on 0115 883 9570 or email nnicb-nn.patientexperience@nhs.net. There is also a frequently asked questions document for patients of Riverbank Medical Services on the NHS Nottingham and Nottinghamshire ICB website. Please visit: www.notts.icb.nhs.uk

NHS Nottingham and Nottinghamshire
notts.icb.nhs.uk/

To request this letter in another language or format please contact the Engagement Team at: nnicb-nn.engagement@nhs.net or call or text 07385 360071. If texting or leaving a message, please provide your contact details and a member of the team will get back to you.

Yours sincerely

**Primary Care Commissioning Team on behalf of Joe Lunn
Associate Director of Primary Care
NHS Nottingham and Nottinghamshire ICB**