

21/06/2023

NN-ICB/23/314

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information that you have requested. A response to your request is below.

In the request you asked:

1. Who is the ICB's current Case Management System provider for Continuing Healthcare, and what is the current contract end date?

The current Case Management System providers for Continuing Healthcare for Nottingham and Nottinghamshire ICS are iQAPlus and BroadCare for Bassetlaw. The contract end date for both are 31st March 2024.

2. What is the ICB's total annual Continuing Healthcare spend?

Nottingham and Nottinghamshire ICB's total annual spend for 2022/23 was £150.7m.

3. What is the ICB's current Continuing Healthcare budget?

Nottingham and Nottinghamshire ICB's budget for 2023/24 is £163.7m.

4. By which processes does the ICB broker/commission packages of care for Continuing Healthcare patients? i.e telephone, email, software etc.

The processes used by Nottingham and Nottinghamshire ICB to commission packages of care for Continuing Healthcare patients are:

Nursing Home placements are done via telephone and email.

Domiciliary Care packages are done via e-mail as the packages are sent out to all contracted providers.

5. Who is the Head of Continuing Healthcare for the ICB?

Jane Godden is the Head of Continuing Healthcare for Nottingham and Nottinghamshire ICB.

6. What, if any, procurement contract does the ICB use to engage i) Nursing Homes, and ii) Domiciliary Care agencies, for Continuing Healthcare? What are the end dates for any such contracts?

Nursing Homes – There is a joint contract in place with Nottingham City Council. Contract End date is 31st March 2025 (with an option to extend)

Domiciliary Care – We hold a contract with a number of Domiciliary care providers and the contracts end on 31st March 2025

7. Does the ICB use a software system to manage CHC payments? If so, which, and when does the contract expire?

NHS Nottingham and Nottinghamshire ICB uses iQA and Broadcare to manage CHC payments. The contract end date for both are 31st March 2024.

8. Are there currently any plans to implement any digital solutions to manage Continuing Healthcare across the ICB?

NHS Nottingham and Nottinghamshire ICB is developing a plan to implement a digital system to manage Continuing Healthcare across the ICB. Any future procurement will be in accordance with appropriate procurement regulations.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

notts.foi@nhs.net

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