

07/06/2023

NN-ICB/23/292

Dear Requestor

**RE: Freedom of Information Request**

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we partially hold the information that you have requested. A response to each part of your request is below.

In the request you asked:

We ask you to provide the information described below, including the prices paid to independent and voluntary sector Homecare Providers for the provision of regulated Homecare services delivered to people aged 65 years and over in their own home during the seven-day **Reference Period** which includes Monday, 17 April 2023.

Your attention is drawn to the definitions and interpretation described in sections 2 and 3.

The information requested is:

- a) The **lowest** rate per hour paid to any individual Homecare Provider during the Reference Period, expressed in pounds and pence per hour.

The lowest rate paid by Nottingham and Nottinghamshire during the reference period was £20.25 (contracted rate). NHS Nottingham and Nottinghamshire ICB does not hold this information for patients with a Bassetlaw postcode.

- b) The **highest** rate per hour paid to any individual Homecare Provider during the Reference Period, expressed in pounds and pence per hour.

The highest rate paid by Nottingham and Nottinghamshire during the reference period was £24.56 (contracted rate). NHS Nottingham and Nottinghamshire ICB does not hold this information for patients with a Bassetlaw postcode.

- c) The **average** (“arithmetic mean”) price per hour paid to **all** Homecare Providers for all hours of Homecare services purchased during the Reference Period, expressed in pounds and pence per hour.

Please see the below Section 12 exemption.

- d) The **total hours** of Homecare purchased from **all** Homecare Providers during the Reference Period.

Please see the below Section 12 exemption.

- e) The **total hours** of Homecare purchased from **all** Homecare Providers during a seven-day period which includes Monday, 18 April **2022** (i.e. the figure which provides a like-for-like comparison with item (d), above, for the previous year).

Please see the below Section 12 exemption.

- f) Your organisation's **total spend** on Homecare services purchased from **all** Homecare Providers during the Reference Period.

Total spend for NHS Nottingham and Nottinghamshire during the reference period was £219,051.80. NHS Nottingham and Nottinghamshire ICB does not hold this information for patients with a Bassetlaw postcode.

- g) The **total number** of Care Packages handed back by **all** Homecare Providers between Friday, 1 April **2022** and Friday, 31 March **2023**.

Please see the below Section 12 exemption.

- h) The **total number** of Care Packages handed back by **all** Homecare Providers between Thursday, 1 April **2021** and Thursday, 31 March **2022** (i.e. the figure which provides a like-for-like comparison with item (g), above, for the previous year).

Please see the below Section 12 exemption.

**Questions (a)-(h) refer to Homecare services exclusively. The following questions (i) and (j) relate to all social care services, including Homecare services.**

- i) The **total number** of people aged 65 years and over who were awaiting assessment, review or the start of a care service on Monday, 17 April **2023** (or on a date as close to this as possible).

Please see the below Section 12 exemption.

- j) The **total number** of people aged 65 years and over who were awaiting assessment, review or the start of a care service on Monday, 18 April **2022** (or on a date as close to this as possible) (i.e. the figure which provides a like-for-like comparison with item (i), above, for the previous year).

Please see the below Section 12 exemption.

### **Section 12 (Cost Limit Exemption)**

*The ICB does hold the data in relation to question c, d, e, g, h, i and j, however, it is not possible to provide the information without undertaking an exercise to locate, retrieve, extract and undertake analysis of a large amount of data. This would equate to a significant amount of time to ensure the accurate extraction of information and exceed the appropriate cost limit of £450.*

*The Freedom of Information Act state that the appropriate limit to be applied to requests received by the ICB is £450 (equivalent to 18 hours of work at £25 per hour) in estimating the cost of complying with the request for information, the ICB can only take into account any reasonable costs incurred in:*

- *Determining whether it holds the information,*
- *Locating the information, or document which may contains the information,*
- *Retrieving the information, or document which may contain the information, and*
- *Extracting the information from a document containing it.*

*In order for the ICB to provide this information, you may wish to revise your request, limit the number services and specify the exact services that you require this information on.*

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via [lucy.branson@nhs.net](mailto:lucy.branson@nhs.net) or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

[notts.foi@nhs.net](mailto:notts.foi@nhs.net)

*All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence \(OGL\)](#) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via [notts.foi@nhs.net](mailto:notts.foi@nhs.net). All requests for re-use will be responded to within 20 working days of receipt.*