

17/05/2023

NN-ICB/23/270

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we partially hold the information that you have requested. A response to your request is below.

In the request you asked:

Q1) Continence care is free at the point of access. We are aware former CCGs used to offer either a weekly payment to care providers to fund the purchase of continence aids (i.e pads) themselves or in some cases free issued continence aids (i.e. pads) to care home residents via the local continence service. Please outline the current approach across the ICB for continence provision for both residential and nursing care home residents.

Continence Service provision is commissioned through NHS Nottinghamshire Healthcare NHS FT (covering Bassetlaw, Mid Notts & South Notts localities). Providing assessment, treatment & management and supply of continence products dependent on assessment of need, covering residential/nursing homes.

CityCare delivers a Continence Service for Nottingham City locality; providing assessment, treatment & management and supply of continence products dependent on assessment of need, covering residential/nursing homes.

Q2) If your ICB currently offers a weekly payment, what is the current weekly payment paid to care providers by your ICB for continence aids (i.e. pads)? *Please link to where this is documented for care providers and provide a link to where care providers can review the application and review process operated by the ICB.*

Nottingham and Nottinghamshire ICB do not hold this level of detail, it forms part of a wider block contract

Q3) If your ICB currently provides free issues products by your local continence service, please confirm how many continence aids (i.e. pads) are issued per resident per day, and what determines the number of continence aids (i.e. pads) each resident will receive. *Please link to where this is documented for care providers and provide a link to where care providers can review the application and review process operated by the ICB.*

Nottingham and Nottinghamshire ICB do not hold this information, please contact NHS Nottinghamshire Healthcare NHS Foundation Trust and Nottingham CityCare.

Q4) Please provide the appropriate contact details for continence assessments and funding decisions/applications. *(Please provide a name, title, email address, phone number and address)*

Nottingham and Nottinghamshire ICB do not hold this information, please contact NHS Nottinghamshire Healthcare NHS Foundation Trust and Nottingham CityCare.

Q5) Please outline your future proposals and timeline for the review of continence care among your ICB.

There are no plans to review the continence service at this time.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

notts.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence \(OGL\)](#) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via notts.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.